



Northern Lakes
Community Mental
Health Authority

Board of Directors
Packet

February 20, 2025



The Northern Lakes Community Mental Health Authority Board will meet on February 20, 2025
204 Meadows Dr. Grayling, MI 49738 & Virtually: [+1 810-258-9588](tel:+18102589588).

AGENDA

- | Time | Item # | |
|-------------|---------------|--|
| 1:00 p.m. | 1 | Opening: <ul style="list-style-type: none">• Confirm Quorum and Pledge of Allegiance• Approval of Agenda• Conflict of Interest• Consent Agenda (Minutes)*• Appointment of Timekeeper |
| 1:05 p.m. | 2 | Public Comment (May be limited to three minutes by Board Chair) |
| 1:10 p.m. | 3 | Celebrate Northern Lakes |
| 1:20p.m | 4 | Closed Session <ul style="list-style-type: none">○ Pending litigation |
| 1:50 p.m. | 5 | Report of Officers: <ul style="list-style-type: none">• Recipient Rights Director Report<ul style="list-style-type: none">○ Brian Newcomb, Office of Recipient Rights• RRAC Update<ul style="list-style-type: none">○ Tony Lentych• Chief Executive Officer Report<ul style="list-style-type: none">○ Brian Martinus, Interim Chief Executive Officer• Chief Financial Officer Report<ul style="list-style-type: none">○ Kevin Hartley, Chief Financial Officer• Finance Committee<ul style="list-style-type: none">○ Al Cambridge |
| 2:20 p.m. | 6 | Committee Reports: <ul style="list-style-type: none">• NMRE Update<ul style="list-style-type: none">○ Ruth Pilon• Ad Hoc CEO Search• Executive• Finance• Policy• Community Engagement and Services• Personnel |
| 2:40 p.m. | 7 | Unfinished Business: <ul style="list-style-type: none">○ Possible Committee Appointments |
| 2:50 p.m. | 8 | Public Comment |
| 2:55 p.m. | 9 | Announcements/Board Comments/Presentations |
| 3:00 p.m. | 10 | Adjourn NEXT MEETING: March 20, 2025 – Traverse City |

* Action Items

NOTICE: If any person with a disability needs accommodations, please call 231-942-7372 three days prior to the posted meeting date.

Board of Directors Meeting Minutes

January 16, 2025

1:00 p.m.

Board Members Present: Ruth Pilon, Shawn Kraycs, Christal Frost Anderson, Penny Morris, Tom Bratton, Dave Freedman, Tony Lentych, Mary Marois, Ty Wessell, Lynn Pope, Dean Smallegan, Eric Ostergren, Al Cambridge, Kim Morley, Ben Townsend, Mark Nyman

Absent: Greg McMorrow, Carol Blake

Others Present: Vickie McDonald, Brian Martinus, Neil Rojas, Kevin Hartley, Mark Crane, Kim Silbor, Allie Coon, Brian Newcomb, Lisa Jones, Erica Smith, Cassie Beard, Caleb Gomez, Erica Longstreet, 2 unknown guests.

Others Virtual: Ann Ketchum, Jeremiah Williams, Dean Baldwin, Daniel Mauk, Sara Houchin, NLCMHA Mobile Conference Unit, Joseph Barkman, Lori Stendel, Aimee Horton-Johnson, Kari Barker, Melissa Bentgen, Curtis Cummins M.D., Stacy Maiville, Melanie Schopieray, Amanda Clark, Erin Barbus, Cynthia Oconnel, Jill Rountree, Laura Argyle, Abby Schonfeld, Carrie Hubbell, Terri Henderson, Tiffany Fewins, Chad Koehn, Jillian Smithingell, Teri Dougherty, Lena Bellemore, Becky Brown, Janet Graham, Alexis Alexander, Brooke Clarke, Carlton Ketchum, Jessica Williams, Sophorn Klingelsmith, Catherine Edwards, Angie Schroeder, Mariah Kyro, Katharene, Season Longoria, Pamella, Chelsea Fenlon, Martha Falk, Somer Quinlan, Cassie Garland, Jonah Cameron, Gina Schlegel, Hilary Rappuhn, Melissa Trout, Michael Corby, Peter Kobs, Kristina Woodworth, Josette Hoch, Cadillac ACT Team, Trapper Merz, Kellee Hoag, Manda Clements, Alexander Zeits, Jennifer Hemmes, Erika Solomonson, Sarah Majerczyk, Cindy Petersen, Mats Andtbacka, Jacqueline Paulosky, Lisa Woodcox, Justin Reed, 13 Unknown

Call to Order: 1:00 p.m.

Conflict of Interest: None.

Approval of Agenda:

MOTION:	Approve the agenda with amendment
RESULT:	ADOPTED. [UNANIMOUS]
MOVER:	D. Smallegan
SECONDER :	S. Kraycs

Amendment to Minutes:

Page 6 Motion to read: To table decision until January

MOTION: Approve the Consent Agenda (Minutes) with amendment

RESULT: ADOPTED [UNANIMOUS]

MOVER: L. Pope

SECONDER: D. Freedman

Consent agenda included the December 19, 2024, minutes which were approved.

Public Comment: None

Celebrate Northern Lakes: The board recognized the Cadillac Access Team, Chad Koehn and Cassandra Beard. Chad has been with the agency for 11 ½ years while Cassie has recently returned to the agency as an access clinician. Erica Longstreet, CCO, referred to the Access team as the Gatekeepers of the agency as they determine initial eligibility of consumers through the daily intake screening of qualifications. Each team member sees different ages and categories of consumers based on their certifications and qualifications. Chad is qualified to see all ages and categories. The team helps determine necessary services providing an interim plan of care which tells the consumer their next step and who their next appointment is with if they are eligible. Chad referred to his team as the Ambassadors for NLCMH. Cassie added that they help find outside services if they are not opened to services through our CMH and have 24-hour access through the crisis line. Their goal is to make sure every consumer knows they are going to be helped.

Vickie McDonald has been with the agency for one year and was thanked for stepping up for the past three months covering the Executive Administrative position along with continuing to do her own job. Brian thanked Vickie for going above and beyond trying to help in any area that she could during the gap until Stacy's return.

Welcome to our two new County Commissioner board members. Kim Morley from District 2 in Roscommon County is a business owner, has been on the school board for 9 years and heavily involved in politics. Mark Nyman from District 3 in Wexford County is retired from law enforcement after 18 years of service and has also worked for the CMH and State Hospital in Traverse City.

Report of Officers:

Recipient Rights Report: Brian Newcomb has returned from medical leave after 7 weeks and thanked Erica Smith and Lisa Jones for covering his duties while holding a full case load. Brian also thanked Erica for preparing the board report. He stated that they had 158 complaints, 73 still open, 35 of those cases coming in on one day, and still maintaining 100 percent compliance. Brian will be making sure all policies for the Tri-County review in August are up to date.

Interim Chief Executive Officer's Report: Brian Martinus updated the board of the official opening of the Grand Traverse Mental Health Crisis and Access Center located on the Munson Campus with 11 consumers in the first week. They are currently open Sunday through Thursday from 8 am to 8 pm completing phase 1. Phase 2 will be to open psychiatric urgent care through Munson in July and 24-hour services in August. The center is currently fully staffed and is researching joint billing of Medicaid and Private insurances, shared documentation between the two separate Electronic Medical Record programs, and shared staffing with Munson as they move forward. Data is also being accumulated to track categories of care, services

used and referrals to continue to meet needs. The board would like to invite Mike Corby, Grand Traverse Mental Health Crisis and Access Center Director, to present on the Center's behalf.

Brian will be on military orders in Washington DC February 10-13 and Liberia, Africa, March 21-29. Darryl Washington and Dr. Curt Cummins will be covering for Brian while he is away.

The Board questioned why we are not billing private insurance along with Medicaid to open additional income sources. They were informed that current staffing would need to be tripled to be able to cover complete coverage of all members of the community for all core programs if opened to private Insurance in addition to Medicaid. Board member suggested researching the effectiveness of this option.

The Board was informed that prior public comments have been addressed.

Chief Financial Officer's Report: Kevin Hartley, Chief Financial Officer, reports that balance sheet amounts presented represent the amounts rolled forward from FY 24. Neither a financial close nor audit has been conducted at this time and amounts should be considered preliminary. Cash and investments on the balance sheet show a \$5.5 million dollar decrease from the prior year and liquid cash remains stable compared to previous fiscal year. Estimated Medicaid expenses are approximately \$1 million dollars more than capitated payments received from NMRE resulting in a current overspend. Healthy Michigan expenses and General fund expenditures were also more than payments received also resulting in an overspend. Grant revenues and expenses are tracking as expected. Salaries and fringes are approximately \$860,000 under and direct operating expenses are about \$700,00 under budget. Kevin also reported contractual services being over budget which is driven mostly by residential contracts. Cost settlements will be determined partially by the results of the forensic audit and reconciliation. The budget has been set with a deficit from Healthy Michigan and Medicaid presumed. The Board also requested a budget from the Grand Traverse Mental Health Crisis and Access Center.

Committee Reports:

NMRE: Ruth Pilon reported that the NMRE has received The Rehman Group's audit report. This report has not been approved as they do not have a meeting until next week. Five major points of the audit report are:

1. Fiscal year 2023 overtime claim of \$47,732.39 made without authorization and proper cost allocation.
2. Stipend payments which were approved by the board until another CEO was named were received after the placement of Interim CEO was put in place in the amount \$56,700 and an additional one-time payment of \$7,200 which was unexplained.
3. Purchase orders procured by the maintenance department did not comply with board policy contributing to higher costs.
4. Credit Card policy and transactions were reviewed showing transactions were correct. The credit card use policy was not followed as a sixth credit card was issued, account closed, and points earned were not retained by NLCMH.
5. Expense misallocation with neither standard cost allocation method nor Federal regulations being properly applied.

Eric Kurtz, NMRE CEO, is obligated to continue the forensic audit for five to seven years due to the misallocation of funds and will try to recoup the money. A special meeting will be held with The Rehman Group, Legal representation and the Board to discuss what steps will be taken because of this audit.

MOTION: To schedule a meeting to include a representative from The Rehman Group, legal counsel and The Board of Directors to discuss the results of the Fiscal Year 23 audit and appropriate actions to be taken.

RESULT: ADOPTED [UNANIMOUS]

MOVER: D. Freedman

SECONDER: M. Marois

RRAC: Tony Lentych reported that the next meeting is scheduled February 9, 2025.

CEO Search Committee: Tom Bratton reported that their Thursday meeting of five attendees was very productive. They revised a Request For Quotes from Executive Search Firms using a NMRE template and enclosed it in the board packet. They would like the Request For Quotes to go directly to himself as chair and/or Deam Smallegan, vice-chair, as specified in the request.

MOTION: The CEO Search committee recommends to the Board, approval of the immediate use and distribution of the proposed RFQ and that Tom Bratton and Dean Smallegan work with the Northern Lakes Marketing team to publish it in various media platforms with a budget up to \$2500.

RESULT: ADOPTED [UNANIMOUS]

MOVER: T. Wessel

SECONDER: L. Pope

Executive Committee: None

Finance: Al Cambridge reported that the finance committee adopted a standard agenda and items discussed have been reported to the board by Kevin Hartley's financial report. The Open Issues discussed were Medicaid Status/Forensic Audit, 2023 Audit, 2024 Audit starting next week, 2025 auditor selection, and 2025 Final Contract Approval. New Issues discussed were the current financial Report from FY25 October/November financials, contract amendments, and a policy topic of Overtime. The committee stated that understanding the compliance audit and researching the findings is necessary and the overtime policy which only speaks to exempt employees except in special circumstances like the Covid pandemic should be reviewed. A list of Contracts and Agreements was handed out to the board showing Vendors for Specialized Residential Services and Community Living Supports. It also listed contracts for Inpatient and hospital services including Single Case Agreements. The amendments to the contracts include individual placements of high needs outside of our catchment area. The process of approving contract amendments is to be done by the board.

MOTION: For the board to approve the two amendments presented to the board.

RESULT: ADOPTED [UNANIMOUS]

MOVER: A. Cambridge

SECONDER: M. Marois

Policy Committee: The committee looked at several items that have already been discussed by other committees such as the overtime policy. Additional items discussed were board policy and expectations of items to be included in the CEO report. They suggest the reorganization of the agenda to have the appropriate committee follow the Officer's reports to allow the Board of Directors meeting to move forward smoother. There is a need for additional members to their committee. Shawn Kryacs volunteered to join the policy committee.

Community Engagement and Services Committee: Christal Frost Anderson reported this committee met today and are also looking for additional members as the current members are all from Grand Traverse County. Darryl Washington sent the committee an outline of an incident report which could establish a way for the CEO to report incidents to the board. The committee will request Darryl Washington to invite Deb Freed to participate in this committee and will reach out to local community collaboratives to ensure we are engaging with the proper stakeholders.

Personnel Committee: No report

Unfinished Business:

Wage Study: Discussion was made to table the wage study due to financial uncertainty brought forward by the Financial Audit. Questions were brought forward regarding the financial ability to make changes if they are needed. Members suggested to delay the wage study until there is more financial certainty and the organizational chart is updated. The two options for the study are The Municipal Consulting Services and The Rehmann Group with MCP being the preferred and lesser cost but has a service request deadline which will expire within a couple of months.

MOTION: To revisit doing a wage study in 6 months.

RESULT: ADOPTED [MAJORITY VOTE]

MOVER: M. Marois

SECONDER: D. Freedman

ROLL CALL VOTE: 11 Y 4 N

Public Comment:

Comments placed in Chat:

Bill Barnes – Grand Traverse County. Why would you consider paying for a salary study when you have to pay millions of dollars back to the NMRE as a result of the audit? Also, if the salary study tells you that people need to be paid more, would you have money to do that? If not, that will really kill employee morale.

Carlton Ketchum – Has NMRE or NLCMH referred this case to their case to their fidelity bonding company? How this process be expedited? Good point on why not caught in audit. Has the accounting firm/firms been put on notice of any potential error or omission?

Lena Bellemore: I'd like to know if and how this will affect the employees who work for NLCMH going forward with the repayment and the finding being almost \$2M?

Phone in comment:

Justin Reed – Commented that the board should obtain the compliance audit and agrees consulting legal is necessary. He also stated the potential impact of the audit is on the consumers but does not affect the board as the only primary consumer on the board receives private services, not services through CMH thus the board should take this audit very seriously. He also suggested that the board visit one of the clubhouses to enhance the visibility in the community.

Announcements/Board Member Reports/Board Association:

Tony Lentych: With the addition of new members, he would like to state that he has taken a personal approach to this board and thinks the board can do two things at the same time: fix previous problems and move the agency forward.

Kim Morley: Is willing to join committees as needed.

Tom Bratton: Believes board is working together and moving forward.

Next Meeting: February 20, 2025, 204 Meadows Grayling MI, 49601

Adjournment: The meeting adjourned at 2:54 p.m.

Respectfully submitted,

Victoria McDonald, Administrative Specialist

Penny Morris, Vice-Chairperson

Lynn Pope, Secretary

Office of Recipient Rights Director's Report
February 2025

Dates represented	10/01/22-02/11/23	10/1/23-02/11/24	10/1/24-02/11/25
Complaints	140	180	195
OJ, No Right Inv.	18	31	34
Interventions	3	17	20
Investigations	119	133	141
Investigations Comp	119	133	76
Investigations open	0	0	65
Inv > 90 days	0	0	0
Inv < 90 days	119/119(100%)	133/133(100%)	76/76(100%)
Summary Report Avg	122/122(100%)	136/136(100%)	63/63(100%)
NLCMHA staff alleg.	26	41	34
NLCMHA Staff W/I 1 yr	12	5	6

Complaint Source

Complaint Source	Count
Anonymous	7
Community/General Public	4
Guardian/Family	10
ORR	60
Recipient	22
Staff	92
Total	195

5-year Trends of Abuse/Neglect Cases

	Abuse I & II	Abuse III	Neglect I & II	Neglect III	Services Suited to Condition	Total
FY2020	52	37	22	116	138	365
FY2021	23	32	17	80	74	226
FY2022	44	46	25	152	151	418
FY2023	39	17	21	144	2	223
FY2024	29	26	4	98	0	157
FY2025	4	3	0	30	0	37

Complaints Per Provider:

October 1, 2024- February 11, 2025, 2025

See attached chart.

Notes:

Respectfully submitted,

Brian Newcomb

Director of Recipient Rights

Data Summary

Demographic Information

Reporting CMH/LPH	Northern Lakes CMHA
Recipient Rights Office Director Name	Brian Newcomb
Reporting Period	October 1, 2023 through September 30, 2024
Number of Rights Office Staff	5
Full Time Equivalents (FTEs)	5
Staff with an Investigative Role	4
FTEs for Investigation	4.00
Complaints per FTE	149

Complaint Data Summary

Type	Received
All Allegations Received	596
Allegations Received Subject to Investigation/Intervention	478
Allegations Received with No Right Involved or Outside Jurisdiction	118
Investigations Completed	430
Interventions Completed	48
Allegations Substantiated	252
Percent of All Allegations Substantiated	53%

Highlighted Complaint Categories	Received	Substantiated
Abuse I, II, III	57	25
Neglect I, II, III	101	72
Dignity and Respect	60	30
MH Services Suited to Condition	168	91
Individual Written Plan of Service	3	1
Disclosure of Confidential Information	33	10

Complaint Remediation

Remediation Type	Total	Waiver Type	Total
Verbal Counseling	56	SEDW	0
Written Counseling	16	CWP	0
Verbal Reprimand	0	HSW	94
Written Reprimand	57		
Suspension	5		
Demotion	1		
Staff Transfer	1		
Training	43		
Employment Termination	7		
Employee Left the Agency but Substantiated	19		
Contract Action	7		
Policy Revision/Development	17		
Environmental Repair/Enhancement	1		
Plan of Service Revision	1		
Recipient Transfer to Another Provider/Site	2		
Other	3		

None	0
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Training Received by the Office of Recipient Rights	
Training Categories	Hours
I - Operations	38.25
II - Legal Foundations	4.5
III - Leadership	0
IV - Augmented Training	9
Total	51.75

Training Provided by the Office of Recipient Rights				
	Agency	Contracted	Recipient	Other
Instructor-Led (In Person)	328	232	0	1
Instructor-Led (Virtual)	0	0	0	0
eLearning	17	64	0	0
Video	0	0	0	0
Paper	0	0	0	0
Total	345	296	0	1

Appeals	
Grounds	Total
Findings	2
Action Taken	0
Timeliness	0
Decision	Total
Denied Appeal	2
Upheld Investigative Findings	2
Returned for Reinvestigation	0
Requested External Investigation	0
Take Additional Action	0
Address Timeliness Issues	0

Interim Chief Executive Officer's

Report to the Board

February 20, 2025

Citizen Comment:

No responses

Grants of Significant Value: No new grants of significant value.

Dashboard Report: The NLD has requested a monthly Dashboard Report. See attached.

Staff Update: Darryl Washington published his second book, Finding Cultural Acuity: Knowing Yourself and Understanding Your Influence on January 15th, 2025

Community Connections/Meetings:

- February 4th, GTCMW Team Meeting
- February 10-13th, Washington DC – Military Orders
- February 18th, NMRE Operations Committee Meeting
- February 20th, NLCMHA Board Meeting
- February 26th, NMRE Board Meeting
- February 28th, Rural and Frontier Caucus Meeting
- March 3rd, NMRE SUD Oversight Committee Meeting
- March 4th, GTCMW Team Meeting
- March 12th, NMRE Finance Committee Meeting
- March 18th, NMRE Operations Committee Meeting
- March 20th, NLCMHA Board Meeting
- March 21-29th, Liberia Africa – Military Orders

NLCMHA Email Blast: In our most recent email blast we shared information on the following topics:

Town Hall Meeting

Media Coverage: There were some articles in the last month. I am attaching a Word document of that article to this report, and links are included below should you want to access them yourselves:

<https://www.crawfordcountyavalanche.com/classifieds/00100701/>

<https://www.secondwavemedia.com/rural-innovation-exchange/features/new-mental-health-crisis-center-offers-stress-free-treatment-environment---and-house-calls-too.aspx>

Respectfully submitted,
Brian Martinus, Interim CEO

FY2025 Service Information For Grand Traverse County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing)	\$ 140,530.76	\$ 118,063.23	\$ 107,220.52									
Autism Services	\$ 145,213.65	\$ 110,408.71	\$ 87,464.85									
Case Management, ACT and Treatment Planning	\$ 216,209.60	\$ 190,635.40	\$ 145,144.56									
Community Living Supports	\$ 1,305,399.21	\$ 1,207,755.78	\$ 1,076,703.58									
Crisis Services, Assessments and Testing	\$ 127,177.00	\$ 121,992.40	\$ 93,750.40									
Evaluation and Management Physician Level	\$ 87,609.43	\$ 80,804.62	\$ 55,646.85									
Psychiatric Inpatient	\$ 231,874.94	\$ 147,387.83	\$ 43,961.30									
Psychotherapy and Outpatient Services	\$ 144,621.01	\$ 115,308.81	\$ 80,343.10									
Vocational & Skills Building, Family and Health Services	\$ 67,030.81	\$ 57,307.51	\$ 27,589.90									
Other	\$ 12,561.68	\$ 8,223.16	\$ 6,948.14									
Total	\$ 2,478,228.09	\$ 2,157,877.45	\$ 1,724,773.20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	925	923	819									
Average Cost per Registered Person Served	\$ 2,679.17	\$ 2,337.90	\$ 2,105.95	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	112,135	98,669	65,395									
Average Cost per Transaction	\$ 22	\$ 22	\$ 26	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Count of Adult IDD	256	264	252									
Count of Child IDD	64	71	64									
Count of Adult SMI	493	478	400									
Count of Child SED	112	110	103									
Total	925	923	819									
IDD Adult Cost	\$ 1,168,854.47	\$ 1,072,324.91	\$ 925,856.78									
IDD Child Cost	\$ 238,068.84	\$ 200,821.33	\$ 137,699.12									
Adult SMI Cost	\$ 880,749.90	\$ 742,206.92	\$ 554,920.76									
Child SED Cost	\$ 190,554.88	\$ 142,524.29	\$ 106,296.54									
Total	\$ 2,478,228.09	\$ 2,157,877.45	\$ 1,724,773.20	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 4,565.84	\$ 4,061.84	\$ 3,674.03	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 3,719.83	\$ 2,828.47	\$ 2,151.55	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 1,786.51	\$ 1,552.73	\$ 1,387.30	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,701.38	\$ 1,295.68	\$ 1,032.01	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 2,679.17	\$ 2,337.90	\$ 2,105.95	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Service Information For Leelanau County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing	\$ 12,955.42	\$ 11,514.95	\$ 9,965.35									
Autism Services	\$ 4,765.62	\$ 4,977.24	\$ 2,051.50									
Case Management, ACT and Treatment Planning	\$ 22,761.42	\$ 19,703.38	\$ 16,934.00									
Community Living Supports	\$ 156,067.92	\$ 147,071.80	\$ 136,674.93									
Crisis Services, Assessments and Testing	\$ 14,998.00	\$ 14,364.00	\$ 5,785.00									
Evaluation and Management Physician Level	\$ 5,572.44	\$ 8,826.18	\$ 3,675.00									
Psychiatric Inpatient	\$ 12,567.15	\$ 43,581.35	\$ 4,703.44									
Psychotherapy and Outpatient Services	\$ 9,983.58	\$ 6,236.02	\$ 7,595.00									
Vocational & Skills Building, Family and Health Services	\$ 7,943.79	\$ 5,873.15	\$ 2,284.60									
Total	\$ 247,615.34	\$ 262,148.07	\$ 189,668.82	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	94	101	87	0	0	0	0	0	0	0	0	0
Average Cost per Registered Person Served	\$ 2,634.21	\$ 2,595.53	\$ 2,180.10	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	11,792	9,773	6,097									
Average Cost per Transaction	\$ 21	\$ 27	\$ 31	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Count of Adult IDD	40	37	37									
Count of Child IDD	3	4	4									
Count of Adult SMI	39	47	35									
Count of Child SED	12	13	11									
Total	94	101	87	0	0	0	0	0	0	0	0	0
IDD Adult Cost	\$ 172,237.13	\$ 158,956.29	\$ 140,628.14									
IDD Child Cost	\$ 7,401.62	\$ 23,658.24	\$ 3,167.50									
Adult SMI Cost	\$ 55,083.59	\$ 69,867.54	\$ 36,072.18									
Child SED Cost	\$ 12,883.00	\$ 9,666.00	\$ 9,801.00									
Total	\$ 247,615.34	\$ 262,148.07	\$ 189,668.82	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 4,305.93	\$ 4,296.12	\$ 3,800.76	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 2,467.21	\$ 5,914.56	\$ 791.88	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 1,412.40	\$ 1,486.54	\$ 1,030.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,074.42	\$ 743.54	\$ 891.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 2,634.21	\$ 2,595.53	\$ 2,180.10	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Service Information For Missaukee County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing)	\$ 22,633.71	\$ 20,124.38	\$ 16,220.46									
Autism Services	\$ 15,587.10	\$ 8,392.75	\$ 7,727.40									
Case Management, ACT and Treatment Planning	\$ 27,298.67	\$ 21,943.63	\$ 20,223.76									
Community Living Supports	\$ 421,478.16	\$ 401,597.57	\$ 392,482.87									
Crisis Services, Assessments and Testing	\$ 13,186.00	\$ 13,641.00	\$ 14,666.20									
Evaluation and Management Physician Level	\$ 11,573.71	\$ 11,669.29	\$ 8,267.60									
Psychiatric Inpatient	\$ 9,124.20	\$ 33,352.00	\$ 9,000.00									
Psychotherapy and Outpatient Services	\$ 16,794.90	\$ 11,207.68	\$ 10,206.28									
Vocational & Skills Building, Family and Health Services	\$ 17,189.86	\$ 16,115.51	\$ 12,942.72									
Other	\$ 3,567.33	\$ 2,141.64	\$ 1,950.00									
Total	\$ 558,463.64	\$ 540,185.45	\$ 493,687.29	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	127	127	113									
Average Cost per Registered Person Served	\$ 4,397.35	\$ 4,253.43	\$ 4,368.91	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	27,131	24,189	23,274									
Average Cost per Transaction	\$ 21	\$ 22	\$ 21	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Court of Adult IDD	46	44	41									
Court of Child IDD	14	10	10									
Court of Adult SMI	46	53	47									
Court of Child SED	21	20	15									
Total	127	127	113									
IDD Adult Cost	\$ 393,972.08	\$ 367,935.96	\$ 349,915.50									
IDD Child Cost	\$ 29,297.46	\$ 15,871.10	\$ 13,861.12									
Adult SMI Cost	\$ 111,824.10	\$ 131,698.89	\$ 116,210.67									
Child SED Cost	\$ 23,370.00	\$ 24,679.50	\$ 13,700.00									
Total	\$ 558,463.64	\$ 540,185.45	\$ 493,687.29	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 8,564.61	\$ 8,362.18	\$ 8,534.52	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 2,092.68	\$ 1,587.11	\$ 1,386.11	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 2,430.96	\$ 2,484.88	\$ 2,472.57	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,112.86	\$ 1,233.98	\$ 913.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 4,397.35	\$ 4,253.43	\$ 4,368.91	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Inpatient Readmission Rate

	Admissions	Readmits in 30 Days	% Readmitted
October	73	7	10%
November	60	5	8%
December	48	2	4%
January			#DIV/O!
February			#DIV/O!
March			#DIV/O!
April			#DIV/O!
May			#DIV/O!
June			#DIV/O!
July			#DIV/O!
August			#DIV/O!
September			#DIV/O!
TOTAL			8%

	FY2025 Monthly Access Timeliness, Request to Assessment											
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	51	58	45									
Outside 14 days	18	8	10									
Consumer Cancelled/Rescheduled	9	10	5									
Consumer Requested outside 14 days	9	3	6									
Consumer No Showed	35	19	17									
Consumer Chose to Not Pursue Svcs	0	0	0									
Other (denial, no follow up)	15	11	24									

FY2025 Monthly Access Timeliness, Assessment to Service												
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	55	45	42									
Outside 14 days	3	3	3									
Consumer Cancelled/Rescheduled	1	2	3									
Consumer Requested outside 14 days	3	3	4									
Consumer No Showed	13	17	9									
Consumer Chose to Not Pursue Svcs	0	0	2									
Other (denial, no follow up)	7	6	9									
Monthly % seen in 14 Days	94.8%	93.8%	93.3%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

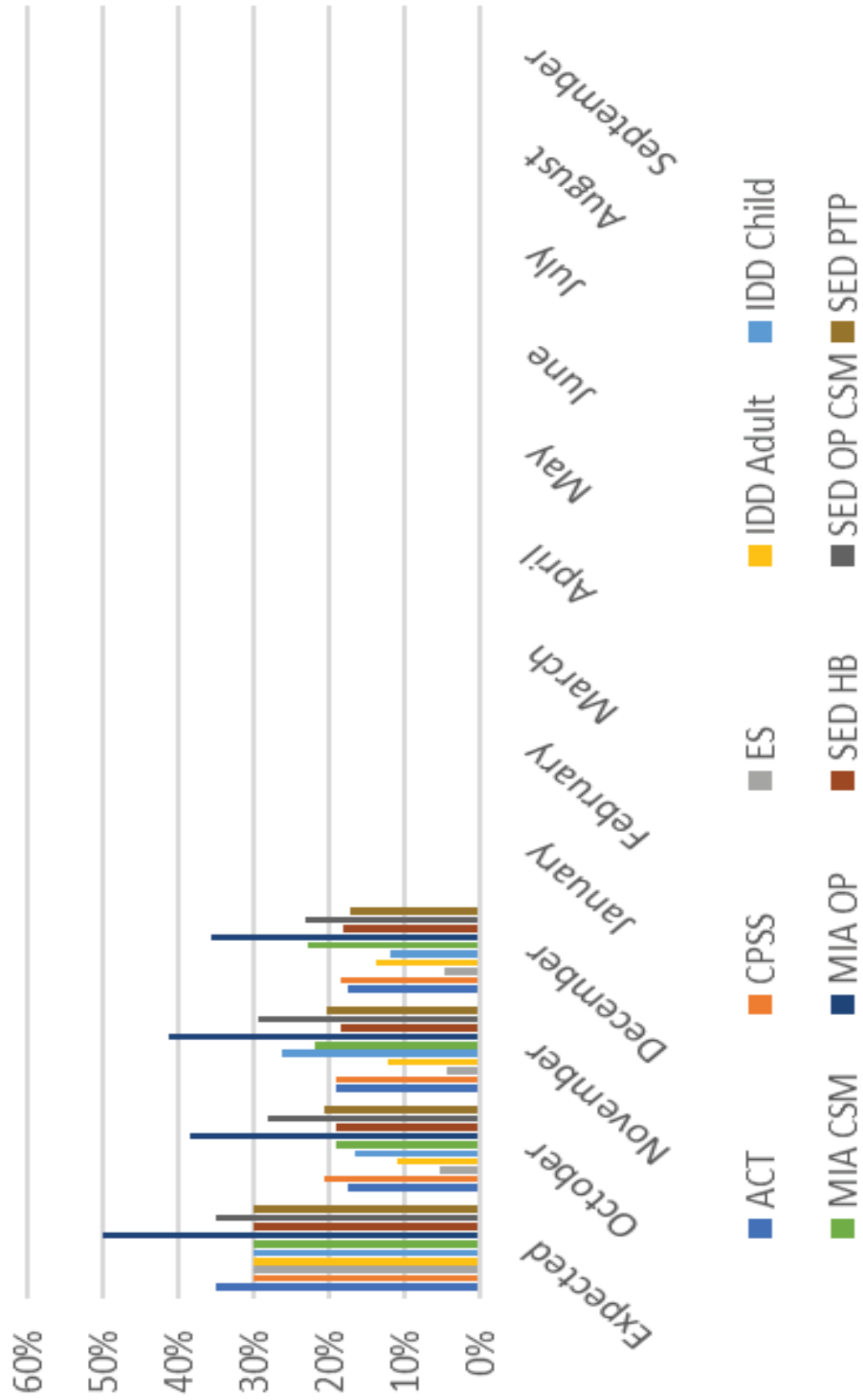
Referrals for Denied Initial Clinical Assessments, FY25												
	October	November	December	January	February	March	April	May	June	July	August	September
External Mental Health Provider	7	2	6									
External SUD Provider	3	1	2									
No Referral	3	3	1									
Other Community Services	4	5	3									

FY2025 Mobile Crisis Response Times, Monthly												
	October	November	December	January	February	March	April	May	June	July	August	September
30 Minutes or Less	10	14	6	11								
31 Minutes to 1 Hour	7	1	6	3								
Over 1 Hour	8	3	3	6								

FY2025 Inpatient Readmission Rate			
	Admissions	Readmits in 30 Days	% Readmitted
October	73	7	10%
November	60	5	8%
December	48	2	4%
January			#DIV/0!
February			#DIV/0!
March			#DIV/0!
April			#DIV/0!
May			#DIV/0!
June			#DIV/0!
July			#DIV/0!
August			#DIV/0!
September			#DIV/0!
TOTAL			8%

FY2025 Monthly Team Efficiency													
	Expected	October	November	December	January	February	March	April	May	June	July	August	September
ACT	35%	17.71%	19.02%	17.74%									
CPSS	30%	20.76%	19.14%	18.59%									
ES	30%	5.37%	4.33%	4.70%									
IDD Adult	30%	10.99%	12.38%	13.73%									
IDD Child	30%	16.65%	26.22%	12.01%									
MIA CSM	30%	19.30%	21.98%	22.95%									
MIA OP	50%	38.64%	41.43%	35.68%									
SED HB	30%	19.22%	18.66%	18.30%									
SED OP CSM	35%	28.11%	29.48%	23.12%									
SED PTP	30%	20.76%	20.33%	17.32%									

FY 2025 Monthly Team Efficiency



<https://www.secondwavemedia.com/rural-innovation-exchange/features/new-mental-health-crisis-center-offers-stress-free-treatment-environment---and-house-calls-too.aspx>

New mental health crisis center offers stress-free treatment environment — and house calls, too

Rosemary Parker | Thursday, February 13, 2025

A new facility that will provide a range of mental health services in Traverse City has begun a rollout of its programs, starting with an urgent care center available to people experiencing mental health crises.

In a phased opening that began in January, the Grand Traverse Mental Health Crisis and Access Center will continue to add staffing and expand hours and services through the fall, culminating with a six-bed pediatric center.

The Center's opening is timely.

“Evidence suggests an increase in mental health problems like Seasonal Affective Disorder, post-holiday stress, and pressure about the new year that can be very prominent this time of year,” says Michael Corby, the center's behavioral health director.

What's happening: The Grand Traverse Mental Health Crisis and Access Center provides outpatient and residential mental health crisis services to patients of any age, regardless of ability to pay. The new center at the Munson Medical Center campus began a phased opening in January. The Center offers behavioral health assessments, face-to-face crisis intervention, psychiatric pre-admission screening, peer support services, referral to community services and outpatient therapy and a crisis phone screening line at 1-833-295-0616.



Munson HealthcareThe new center is located on the campus of Munson Medical Center in Traverse City.“This is an exciting first step in a year-long journey to expand access to much-needed mental health services for our community,” said Terri Lacroix-Kelty, Munson Healthcare executive director of behavioral health.

How is the center staffed and funded: The new center is the result of collaboration between community mental health partners, nonprofit organizations, and a community advisory group. Collaborating on the project — Munson Healthcare, Northern Community Mental Health Authority, Grand Traverse County, United Way of Northern Michigan and Northwest Michigan Behavioral Health Initiative. Master’s and bachelor’s level mental health professionals will work under a shared staffing model between Munson Healthcare and Northern Michigan Community Mental Health Authority.

Northern Lakes Community Mental Health Authority will operate the center in this initial phase, as well as provide mobile services to bring mental health help directly to patients in crisis, Corby says. “Basically, when people call in and they’re in crisis, Northern Lakes can

provide crisis clinicians that can respond to those situations,” Corby says. “That could be at somebody's house, or it could be alongside law enforcement or somewhere else in the community.”

During this initial phase, the crisis center is open from 8 a.m. to 8 p.m. Sunday through Thursday.

Funding: Funding for the project has been made possible through a \$5 million American Rescue Act Funding allocation from Grand Traverse County and an additional \$5 million grant from the Michigan Hospital Association (MHA) designated exclusively toward pediatric programming and services.



Munson HealthcareThe relaxed setting and the availability of mental health “house calls” are unique alternatives for treatment of mental health crises.**Why it matters:** Psychiatric urgent care is an intermediate level of care between community-based services and acute care services, such as an emergency department or inpatient hospital care. Access to

psychiatric urgent care can often prevent situations from escalating, and provide access to psychiatric assessment, psychiatric care and medication management to help a person stabilize symptoms.

The living room model of mental health care to be implemented at the new center provides a safe, home-like place to go for help that isn't a hospital emergency department. Although the model won't be considered fully implemented until services are available around the clock, Corby says, the living room- style setting is currently in use. Both the relaxed setting, and the availability of mental health "house calls," are unique new alternatives options for treatment of mental health crises.

What's next: The next programming phase, scheduled to begin July 1, will expand the center's availability to 24 hours a day, seven days a week, 365 days a year. That phase will be followed later in the summer with the addition of a nine-bed adult crisis residential unit operated by Northern Lakes. In the fall, the final phase will add a six-bed pediatric crisis residential unit operated by Munson Healthcare. The timing of the final two phases will be dependent on the licensing process.

For information visit gtmentalhealth.org or call 231-213-1050.



Finding Cultural Acuity: Knowing Yourself and

Understanding Your Influence Hardcover – January 15, 2025

by D Ed Darryl Washington (Author)

[See all formats and editions](#)

Untap your cultural intelligence and discover how to authentically engage with others.

When we know better, we can do better. And when it comes to unconscious bias, we must do better.

In *Finding Cultural Acuity*, author Darryl Washington shares his deep commitment to spreading empathy and understanding. Offering practical tools and insights for those struggling to overcome the emotional and social effects of bias alongside a compassionate perspective for those who may have unintentionally imposed bias on others, Washington empowers readers to reflect on their experiences and behaviors, guiding them toward a more inclusive and supportive approach to life.

Exploring implicit bias and stereotypes, Washington encourages humble introspection while

Northern Lakes CMH

December 2024

Preliminary
Board Report

Northern Lakes CMH

Summary of Variances and Fluctuations

October 1, 2024 through December 31, 2024

I. Assets

- **Balance Sheet amounts presented represent the amounts rolled forward from FY 24. However, neither a financial close nor audit has been conducted at this time. Therefore, amounts should be considered preliminary and subject to adjustment.**
- Cash and investments on the balance sheet show a -\$10.8 million decrease from the prior year and liquid cash remains stable.

II. Operating revenue

- **Medicaid Capitation** - Estimated Medicaid expenses are approximately **\$1.6M MORE** than the capitated payments received from NMRE resulting in a current **OVERSPEND**. Medicaid capitation was about \$750k lower than expected through December.
- **Healthy Michigan Capitation** - Estimated Healthy Michigan expenses are approximately **\$787k GREATER** than the capitated payments received from NMRE resulting in an **OVERSPEND**. Healthy Michigan capitation was about \$200k higher than expected through December.
- **General Fund Capitation** - Estimated expenses are approximately **\$800k MORE** than the capitated payments received resulting in an **OVERSPEND**.
- **Grant Revenues** - Grant revenues and expenses are tracking as expected.

IV. Operating expenses

- **Salaries, wages and fringes** - Salaries and fringes are approximately \$1M under budget. Total directly operated expenses are about \$1M under budget through December.
- **CMH Provider Network Contractual Services** - are about \$1.2M over budget through December. Mostly driven by residential contracts.

Northern Lakes CMH

Statement of Net Position

December 31, 2024

	(Unaudited) 12/31 2024	(Unaudited) 12/31 2023	Favorable (Unfavorable)
ASSETS & DEFERRED OUTFLOWS			
Current:			
Cash and cash equivalents	\$ (771,093)	\$ 10,052,992	\$ (10,824,084)
Investments	8,126,301	8,126,301	-
Due from other governmental units	8,093,658	5,801,954	2,291,704
Prepaid items	452,026	433,415	18,612
Total current	15,900,892	24,414,661	(8,513,769)
Noncurrent:			
Capital assets not being depreciated	1,870,395	1,870,395	-
Capital assets being depreciated, net	4,209,098	4,935,653	(726,555)
Deferred outflows - Pension	2,033,495	2,033,495	-
Total noncurrent	8,112,988	8,839,542	(726,555)
Total assets and deferred outflows	24,013,880	33,254,204	(9,240,324)
LIABILITIES & DEFERRED INFLOWS			
Current			
Accounts payable	5,477,445	4,085,986	(1,391,459)
Accrued wages and related liabilities	393,508	152,157	(241,352)
Due to other governmental units	1,742,135	1,742,135	-
Self-funded insurance claims payable	776,775	383,143	(393,632)
Unearned revenue	(11,468)	(11,468)	-
Other current liabilities	(4,189)	20,269	24,457
Compensated absences, due within one year	215,055	215,055	-
Lease liability, due within one year	688,041	725,427	37,386
Total current liabilities	9,277,302	7,312,703	(1,964,599)
Noncurrent			
Compensated absences, due beyond one year	1,218,651	1,218,651	-
Lease liability, due within one year	(34,111)	42,671	-
Net pension liability	5,188,225	5,188,225	-
Deferred inflows - Pension	-	-	-
Total noncurrent liabilities	6,372,766	6,449,547	-
Total liabilities and deferred inflows	15,650,068	13,762,250	(1,964,599)
NET POSITION			
Net investment in capital assets	6,375,206	6,375,206	-
Current Year to date Revenue over Expenses	(771,426)	1,215,397	-
Unrestricted	2,760,031	11,901,350	9,141,319
Total net position	\$ 8,363,812	\$ 19,491,954	\$ (11,128,141)

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Statement of Revenues, Expenses compared to Budget

October 1, 2024 through December 31, 2024

	(Unaudited) 12/31 2024	YTD Budget 12/31 2024	Favorable (Unfavorable)
Revenues			
Medicaid Sources			
Medicaid	\$ 15,442,353	\$ 16,193,735	\$ (751,382)
Medicaid - Settlement	1,693,834	-	1,693,834
	<u>17,136,187</u>	<u>16,193,735</u>	<u>942,452</u>
Healthy Michigan	1,261,612	1,026,771	234,841
Healthy Michigan - Settlement	787,507	-	787,507
	<u>2,049,119</u>	<u>1,026,771</u>	<u>1,022,348</u>
State General Fund	726,372	726,372	0
Grants	204,347	561,664	(357,317)
County appropriations	256,685	256,685	(0)
Northern Healthcare Management	22,852	-	22,852
Other revenue	495,379	806,361	(310,982)
Total operating revenue	<u>20,890,941</u>	<u>19,571,588</u>	<u>1,319,354</u>
Employed Workforce and Agency Expenditures			
Personnel	6,410,854	7,498,752	(1,087,898)
Admin Contracts	349,022	393,040	(44,018)
Direct Operations	904,695	803,435	101,260
Contractual Services	366,580	239,424	127,157
Transportation	127,343	260,414	(133,070)
Occupied Space	375,497	354,376	21,121
Total Directly Provided & Agency Oversight	<u>8,533,991</u>	<u>9,549,440</u>	<u>(1,015,448)</u>
Contracted Provider Expenditures			
Autism Services Providers	954,834	1,014,563	(59,729)
Clinical Contract Providers	621,657	575,610	46,048
Daytime Activities Contract Providers	1,689,097	1,498,393	190,704
FI Provided Self Determination	517,283	491,319	25,964
Inpatient Services	1,612,220	1,789,000	(176,780)
Therapeutic Contract Providers	93,454	107,317	(13,863)
Residential Contracts	6,523,108	5,274,492	1,248,616
CLS Providers	897,514	811,823	85,692
Northern Health Care Mgt Services	(17,103)	8,476	(25,579)
Northern Health Care Mgt Respite	-	-	-
Client Transportation Providers	236,311	160,257	76,055
Total Contracted Provider Expenditure	<u>13,128,375</u>	<u>11,731,249</u>	<u>1,397,126</u>
Total operating expenses	21,662,367	21,280,688	381,678
Change in net position	<u>(771,426)</u>	<u>(1,709,101)</u>	<u>937,675</u>

This financial report is for internal use only. It has not been audited, and no assurance is provided

Northern Lakes CMH

Summary of Provider Network Contract Activity

October 1, 2024 through December 31, 2024

Provider Network Category	YTD Budget 12/31/2024	YTD 12/31/2024	Budget to Actual Inc/(Dec)	YTD 12/31/2023	Variance from PY Inc/(Dec)	% Change
Houghton Lake Drop In - Drop In Centers	\$ -	\$ -	\$ -	\$ 21,600	\$ (21,600)	(100.00)%
Kandu Island - Drop In Centers	\$ 49,684	\$ 49,684	\$ -	\$ 29,162	\$ 20,522	70.37 %
Contracted Clinical Services - OBRA Screening	\$ -	\$ -	\$ -	\$ 32,923	\$ (32,923)	(100.00)%
Contracted Clinical Services - Behavior Treatment	\$ 52,333	\$ 52,333	\$ -	\$ 38,389	\$ 13,944	36.32 %
Client Specific Contract - Partial Day	\$ 59,575	\$ 59,575	\$ -	\$ 34,398	\$ 25,177	73.19 %
Client Specific Contract - Residential	\$ 62,683	\$ 62,683	\$ -	\$ 31,765	\$ 30,918	97.33 %
Client Specific Contract - MCTT & ACT Teams	\$ 11,092	\$ 11,092	\$ -	\$ 6,899	\$ 4,193	60.78 %
Client Specific Contract - Emgcy Serv/Outpatient	\$ 417	\$ 417	\$ -	\$ 3,106	\$ (2,689)	(86.58)%
Client Specific Contract - DD CSM Team	\$ 1,708	\$ 1,708	\$ -	\$ 2,942	\$ (1,234)	(41.95)%
Client Specific Contract - Managed Care	\$ -	\$ -	\$ -	\$ 88	\$ (88)	100.00 %
Client Specific Contract - Club Cadillac	\$ 140	\$ 140	\$ -	\$ 11,316	\$ (11,176)	100.00 %
Contr Psych's - Med Clinic	\$ 575,610	\$ 275,161	\$ -	\$ 207,322	\$ 67,839	32.72 %
Client Transportation - Partial Day	\$ 160,257	\$ 178,347	\$ -	\$ 110,799	\$ 67,547	60.96 %
Total Clinical Contract Providers (less grant activity)	\$ 735,866	\$ 691,140	\$ (44,726)	\$ 530,709	\$ 160,432	30.23 %
Autism Services - Partial Day	\$ 857,771	\$ 857,771	\$ -	\$ 562,411	\$ 295,360	52.52 %
Autism Services - Residential	\$ 85,545	\$ 85,545	\$ -	\$ 62,172	\$ 23,373	37.59 %
Autism Services - Emgcy Serv/Outpatient	\$ 1,326	\$ 1,326	\$ -	\$ 2,387	\$ (1,061)	(44.44)%
Autism Services - DD CSM Team	\$ 10,192	\$ 10,192	\$ -	\$ 14,434	\$ (4,242)	(29.39)%
Total Autism Providers	\$ 1,014,563	\$ 954,834	\$ (59,729)	\$ 641,403	\$ 313,431	16.28 %
Hope Network - Partial Day	\$ 244,394	\$ 244,394	\$ -	\$ 160,658	\$ 83,737	52.12 %
Hope Network - Residential	\$ 705,444	\$ 705,444	\$ -	\$ 444,838	\$ 260,606	58.58 %
Hope Network - MCTT & ACT Teams	\$ 4,355	\$ 4,355	\$ -	\$ 2,201	\$ 2,154	97.88 %
Hope Network - Emgcy Serv/Outpatient	\$ 913	\$ 913	\$ -	\$ 451	\$ 462	102.33 %
Hope Network - DD CSM Team	\$ 384	\$ 384	\$ -	\$ 109	\$ 275	100.00 %
Hope Network - PT/OT/ST Only	\$ 318	\$ 318	\$ -	\$ -	\$ 318	100.00 %
R.O.O.C. Inc - Partial Day	\$ 8,909	\$ 8,909	\$ -	\$ 5,127	\$ 3,782	73.78 %
R.O.O.C. Inc - Residential	\$ 137,356	\$ 137,356	\$ -	\$ 101,769	\$ 35,587	34.97 %
Grand Traverse Industries - Partial Day	\$ 194,055	\$ 194,055	\$ -	\$ 152,880	\$ 41,175	26.93 %
Grand Traverse Industries - Residential	\$ 392,969	\$ 392,969	\$ -	\$ 261,828	\$ 131,141	50.09 %
Total Daytime Providers	\$ 1,498,393	\$ 1,689,097	\$ 190,704	\$ 1,129,859	\$ 559,237	185.76 %
Community Inpatient Hospital - Inpatient	\$ 1,484,040	\$ 1,484,040	\$ -	\$ 910,824	\$ 573,216	62.93 %
Crisis Residential - Residential	\$ 28,180	\$ 28,180	\$ -	\$ 17,329	\$ 10,851	62.62 %
County - State Fac - Inpatient - State	\$ 100,000	\$ 100,000	\$ -	\$ 63,344	\$ 36,656	57.87 %
County - Forensic Ctr - Inpatient - State	\$ -	\$ -	\$ -	\$ 2,000	\$ (2,000)	(100.00)%
Total Inpatient Providers / State Hospital Inpatient	\$ 1,789,000	\$ 1,612,220	\$ (176,780)	\$ 993,497	\$ 618,723	83.42 %
Self Determination - Residential	\$ 497,591	\$ 497,591	\$ -	\$ 193,361	\$ 304,230	157.34 %
Self Determination - DD CSM Team	\$ 19,691	\$ 19,691	\$ -	\$ 13,127	\$ 6,564	50.01 %
Total Fiscal Intermediary Providers	\$ 491,319	\$ 517,283	\$ 25,964	\$ 206,488	\$ 310,794	290.76 %
Child and Family Services - MIC Client Support Service	\$ 31,624	\$ 31,624	\$ -	\$ 58,902	\$ (27,278)	(46.31)%
Child and Family Services - Residential	\$ 1,628	\$ 1,628	\$ -	\$ 296	\$ 1,332	100.00 %
Child and Family Services - Mobile Crisis	\$ 60,202	\$ 60,202	\$ -	\$ 19,656	\$ 40,546	206.28 %
Total Fiscal Intermediary Providers	\$ 107,317	\$ 93,454	\$ (13,863)	\$ 78,854	\$ 14,600	259.97 %
M.I. Residential Contracts - Residential	\$ 366,270	\$ 366,270	\$ -	\$ 242,557	\$ 123,713	51.00 %
Residential Contracts - Residential	\$ 4,062,839	\$ 4,062,839	\$ -	\$ 1,669,331	\$ 2,393,508	143.38 %
Beacon Specialized Living Center - Residential	\$ 1,103,974	\$ 1,103,974	\$ -	\$ 567,928	\$ 536,046	94.39 %
Beacon Specialized Living Center - MCTT & ACT Teams	\$ -	\$ -	\$ -	\$ 2,064	\$ (2,064)	(100.00)%
Beacon Specialized Living Center - Emgcy Serv/Outpatient	\$ 230	\$ 230	\$ -	\$ 1,325	\$ (1,095)	(82.64)%
Beacon Specialized Living Center - Behavior Treatment	\$ -	\$ -	\$ -	\$ 180	\$ (180)	(100.00)%
Lake Shore - Residential	\$ 48,726	\$ 48,726	\$ -	\$ 108,857	\$ (60,130)	(55.24)%
Summerfield - Residential	\$ 148,302	\$ 148,302	\$ -	\$ 95,849	\$ 52,453	54.72 %
East Bay - Residential	\$ 77,385	\$ 77,385	\$ -	\$ 72,993	\$ 4,392	6.02 %
Lincoln House - Residential	\$ 66,068	\$ 66,068	\$ -	\$ 71,361	\$ (5,293)	(7.42)%
Fort Road - Residential	\$ 59,474	\$ 59,474	\$ -	\$ 57,474	\$ 2,000	3.48 %
New Horizons - Residential	\$ 79,723	\$ 79,723	\$ -	\$ 94,910	\$ (15,188)	(16.00)%
Elmwood - Residential	\$ 125,274	\$ 125,274	\$ -	\$ 79,911	\$ 45,363	56.77 %
Cedar Valley Home - Residential	\$ 85,467	\$ 85,467	\$ -	\$ 49,230	\$ 36,237	73.61 %
Hab Waiver Supports - Residential	\$ 266,956	\$ 266,956	\$ -	\$ 223,981	\$ 42,975	19.19 %
Hab Waiver Supports - SIP Homes	\$ 32,016	\$ 32,016	\$ -	\$ 17,802	\$ 14,214	79.84 %
Total Residential Providers	\$ 5,274,492	\$ 6,522,703	\$ 1,248,211	\$ 3,355,753	\$ 3,166,950	94.37 %
Community Living Supports - Partial Day	\$ 13,647	\$ 13,647	\$ -	\$ 13,762	\$ (115)	(0.83)%
Community Living Supports - Residential	\$ 592,862	\$ 592,862	\$ -	\$ 241,660	\$ 351,203	145.33 %
Community Living Supports - MCTT & ACT Teams	\$ -	\$ -	\$ -	\$ -	\$ -	#DIV/0!
MI Independent SIP - SIP Homes	\$ 35,183	\$ 35,183	\$ -	\$ 21,741	\$ 13,442	61.83 %
MI Independent SIP - SIP Homes	\$ 51,299	\$ 51,299	\$ -	\$ 25,417	\$ 25,882	101.83 %
MI Independent SIP - SIP Homes	\$ 35,442	\$ 35,442	\$ -	\$ 10,754	\$ 24,689	229.58 %
Spectrum SIP - SIP Homes	\$ 58,129	\$ 58,129	\$ -	\$ 35,037	\$ 23,093	65.91 %
Spectrum SIP - SIP Homes	\$ 55,700	\$ 55,700	\$ -	\$ 36,325	\$ 19,375	53.34 %
Spectrum SIP - SIP Homes	\$ 23,236	\$ 23,236	\$ -	\$ 34,170	\$ (10,934)	(32.00)%
Woodland TC Home - SIP Homes	\$ 32,016	\$ 32,016	\$ -	\$ 20,234	\$ 11,782	58.23 %
Brickways - Residential	\$ -	\$ -	\$ -	\$ 49,289	\$ (49,289)	(100.00)%
Total CLS Providers	\$ 811,823	\$ 897,514	\$ 85,692	\$ 488,387	\$ 58,039	11.88 %
	\$ 11,722,773	\$ 12,978,245	\$ 1,255,473	\$ 7,424,951	\$ 5,202,206	70.06 %

Prior year figures do not include accrual for unreported services

This financial report is for internal use only. It has not been audited, and no assurance is provided.

October 1, 2024 through December 31, 2024

Northern Lakes Eligible Members Trending - based on payment files

