



**Northern Lakes
Community Mental
Health Authority**

Board of Directors Packet

January 16, 2025



The Northern Lakes Community Mental Health Authority Board will meet on January 16, 2025
527 Cobb St, Cadillac, MI 49601 & Virtually: [+1 810-258-9588](tel:+18102589588), [453356557#](tel:+18102589588)

AGENDA

- | Time | Item # | |
|-------------|---------------|--|
| 1:00 p.m. | 1 | Opening: <ul style="list-style-type: none">• Confirm Quorum and Pledge of Allegiance• Approval of Agenda• Conflict of Interest• Consent Agenda (Minutes)* |
| 1:05 p.m. | 2 | Public Comment (May be limited to three minutes by Board Chair) |
| 1:10 p.m. | 3 | Celebrate Northern Lakes |
| 1:20 p.m. | 4 | Report of Officers: <ul style="list-style-type: none">• Recipient Rights Director Report<ul style="list-style-type: none">○ Erica Smith, Office of Recipient Rights• Chief Executive Officer Report<ul style="list-style-type: none">○ Brian Martinus, Interim Chief Executive Officer• Chief Financial Officer Report<ul style="list-style-type: none">○ Kevin Hartley, Chief Financial Officer |
| 1:50 p.m. | 5 | Committee Reports: <ul style="list-style-type: none">• NMRE Update<ul style="list-style-type: none">○ Ruth Pilon• RRAC Update<ul style="list-style-type: none">○ Tony Lentych• Ad Hoc CEO Search• Executive• Finance• Policy• Community Engagement and Services• Personnel |
| 2:40 p.m. | 6 | Unfinished Business: <ul style="list-style-type: none">• Wage Study* |
| 2:50 p.m. | 7 | Public Comment |
| 2:55 p.m. | 8 | Announcements/Board Comments/Presentations |
| 3:00 p.m. | 9 | Adjourn NEXT MEETING: February 20, 2025 – Grayling |

* Action Items

NOTICE: If any person with a disability needs accommodations, please call 231-942-7372 three days prior to the posted meeting date.

Board of Directors Meeting Minutes

December 19, 2024

1:00 p.m.

Board Members Present: Ruth Pilon, Al Cambridge, Ty Wessell, Dean Smallegan, Penny Morris, Tony Lentych, Christal Frost Anderson, Dave Freedman, Greg McMorrow, Ben Townsend, Lynn Pope, Mary Marois, Tom Bratton

Absent: Eric Ostergren, Shawn Kryacs, Carol Blake

Others Present: Vickie McDonald, Brian Martinus, Neil Rojas, Kevin Hartley, Mark Crane, Kim Silbor, Rob Palmer, Hillary Rappuhn, Carrie Hubbell, Clarisse Hartnett-Manny, Vickie Pullin, Tracey L Fuller, Anna Call.

Others Virtual: Ann Ketchum, Jeremiah Williams, Dean Baldwin, Daniel Mauk, Treasa Cooper, Melanie Schopieray, Terri Henderson, Mats Andtbacka, Erica Longstreet, Darryl Washington, Becky Brown, LH, Elizabeth Totten, Amanda Ritchie, Laura Argyle, Caleb Gomez, Manda Clements, Tiffany Fewins, Kari Barker, Jessica Williams, Somer Quinlan, Melissa Bentgen, Kiley Fields, Jordan Byington, Alyssa Heider, Melissa Trout, Kassie, Pamela Petroelje, Lori Stendel, Erica Smith, Amanda Clark, Michael Corby, DF, Cindy Petersen, Jillian Smithingell, Aimee Horton Johnson, Kristin Page, Rob Palmer, 6 unknown attendees.

Call to Order: 1:00 p.m.

Conflict of Interest: None.

Approval of Agenda:

MOTION:	Approve the agenda
RESULT:	ADOPTED. [UNANIMOUS]
MOVER:	D. Smallegan
SECONDER :	D. Freedman

MOTION:	Approve the Consent Agenda
RESULT:	ADOPTED [UNANIMOUS]
MOVER:	T. Wessell
SECONDER:	B. Townsend

Consent agenda included the November 21, 2024 minutes which were approved.

Public Comment:

Patricia Fuller from Given Hope Home Health Services brought concerns to the Board regarding an audit, reporting discrepancy with findings in the review, resulting in fines. She also expressed concern with the lack of communication with the agency. She referred to a letter sent to the board on November 19 describing the incident.

Karen Killian spoke on behalf of herself and her daughter, being a consumer since January 2023, and the lack of support for females in the community dealing with trauma and abuse. She requested research into the gaps in the system and lack of support for abuse victims.

The board agrees that the change to the committee structure with the community engagement committee in place will bring an overdue response for both comments.

Celebrate Northern Lakes: The board recognized Clarisse Hartnett-Manny, Training Specialist. She has worked for the agency for 29 years and is retiring January 31. Clarisse feels like she was given the opportunity to obtain her dream job here at the agency. With a background in education, she felt training others is a great fit and enjoys working directly with group homes, CLS workers and many others. She feels she is passing the baton to a great team and is thankful for all the support. The board greatly appreciates all you do and thanks you.

Report of Officers:

Recipient Rights Report: Next report to be made in January.

Interim Chief Executive Officer's Report: Brian reminded the Board to register for the Winter Conference with early bird registration date of January 17. Updating emails, teams folder, and overall updates are a priority and encourages the board to contact the IT department for access to their CMH email. The board had an opportunity to do a walk-through of the Grand Traverse Mental Health and Access Center on December 5; there will be a soft opening January 5. The new board schedule has been posted with updates needed for June 19 being a federal holiday and the August location change to Leelanau County. Brian explained that efficiencies vary from team to team as their job requirements and travel time alter their efficiency capabilities.

The board requested the dashboard reports have a 13-month rolling view and the Team efficiency reports show prior year's data for easier comparison. They also request a font change for easier viewing.

Chief Financial Officer's Report: Kevin Hartley, Chief Financial Officer will report both October and November in January.

Committee Reports:

NMRE: Ruth Pilon reported official lawsuit with the state upon the attorney general's approval to move forward. The Waskul Settlement is the center of the lawsuit. Two CMH agencies also refused to sign the contract with MDHHS as is and made changes that MDHHS refused to accept. MDHHS threatened to remove them from the CMH system. She will have the lawsuit paperwork forwarded to the board members. Tom Bratton added three points. First, the forensic audit report will be extended to January.

Second, Opiate Settlement money of about 1 mil has been received by the NMRE. Third, SUD Committee has received a couple of grants. Upon request, the NMRE administration agrees to give feedback on how grant programs work and how decisions are made for distribution.

RRAC: Tony Lentych reported that the December 5 RRAC meeting was cancelled. The next meeting is scheduled February 6, 2025. The full year's schedule is in the Board packet.

Ad Hoc CEO Search Committee: Tom Bratton reported that the board is ready to start the CEO search as the conditions of the forensic audit and Governance Policy have been completed. The NMRE agreed for the Board to move forward on their own with the search. The next meeting is scheduled January 9 and will be meeting the second Thursday monthly at 1:00 to get started focusing on budget, timeline and search firms. The agenda will be shared, and location is to be determined. They will also ask for help from the Human Resources department.

Executive Committee: Greg McMorrow reported that he will not be in for the January meeting, which will be facilitated by Penny. They request that the board support Stacy with a card to be passed around as she is on extended medical leave. Additionally, the board agenda is put together by the executive committee which will include committee reports, such as today's agenda, and an additional topic of discussion. Any board member can request a topic of discussion.

Finance: Al passed out today's meeting agenda which included meeting staff from the contracts and finance departments, financial reporting timelines, audit extensions and time requirements (extension until March 31), auditor contract search and renewal, and contract review and amendments. They will meet monthly at 11:00 before the board meeting on the day and location of the board meeting. Further discussion over movement of invested monies was made with the agreement that the board does not need to vote on the movement, but the Finance Committee will keep the board informed of the movement.

MOTION: For the board to request immediate release of information of the forensic audit, accepting a preliminary report, regardless of the outcome.

RESULT: ADOPTED [UNANIMOUS]

MOVER: T. Wessell

SECONDER: G. McMorrow

Policy Committee: Dave Freedman reported the committee met Monday, December 16 producing a charter and he outlined the intentions of the committee. They are requesting an additional representative from a different county join their committee and will meet at least monthly. Communicating with Darryl Washington, Chief Strategic Officer, they will regularly review existing policies and identify areas of improvement or potential updates. They will also initiate the development of new policies as needed to address emerging issues or changing circumstances and present policy recommendations to the full Board for review and approval.

Community Engagement and Services Committee: Cristal Frost Anderson reported that their committee, along with Darryl Washington, Chief Strategic Officer, met this morning highlighting the outline from the board in the areas for the committee focus on. This included assessing community needs, developing

strategic plan to address community needs, and the reviewing and recommending of new program proposals and related contracts. Discussion with Darryl focused on what was currently being done, what needed to be changed and how to communicate to the Board whether public comments have been addressed, and possibly adding updates to the CEO report. Adding Deb Freed, Public Relations, to the committee was also discussed. The committee has a goal of becoming a trustworthy entity of the community. The committee will continue to meet monthly with review in July. They would also like representation from other counties.

Personnel Committee: Ruth Pilon reported that she and Cristal Frost Anderson met with Neil Rojas, Chief Human Resources Officer, and Becky Brown, Human Resources Specialist, discussing five areas:

1. Assuring compliance with federal and state laws.
2. Establishing parameters.
3. Monitoring compliance with staff.
4. Recommending personnel policies and procedures to be reviewed.
5. Review and monitor staffing needs and morale with an anonymous quarterly survey. The committee will meet quarterly with next meeting in April.

Board comment cautions committees to not step into the daily work and operations of employees and micromanaging but finding a balance to help.

Unfinished Business:

Committee Structure and Assignments: Greg will research equal representation of counties on all committees.

Wage Study: Two proposals have been sent to the board for review. The Rehmann Group and Municipal Consulting Services' proposals were compared. Municipal Consulting Services comes highly recommended and is \$15,000 less. This company initially declined due to current commitments but opened availability with a 120-day response request from the initial submission date of November 24. Questions of the timeliness of the study with regards to unknown forensic audit results and pending CEO position to be filled and questioned what if the study is at a disadvantage and there is nothing that the agency can do were discussed. It was verified that funding is available to proceed with the study. HR reports that the bargaining agreement with Teamsters will be coming soon, and transparency is important to staff. There was agreement that having more information is more important than timing. Board agrees that Municipal Consulting Services is the best proposal.

MOTION: To accept Municipal Consulting Services proposal and to move vote until January.

RESULT: ADOPTED [UNANIMOUS]

MOVER: A. Cambridge

SECONDER: B. Townsend

Public Comment: None

Announcements/Board Member Reports/Board Association:

Dave – Question of the procedural issue regarding the number of bids required and requests the Policy Committee to research this.

Al – Attended the ROOC Christmas party with the opportunity to meet the staff. He described them as the kindest group of staff who are doing a great job and are creating a great culture and are very welcoming. He expressed gratitude for his son having the opportunity to participate in their program.

Greg – Attended Grand Traverse Mental Health Crisis and Access Center open house. He described it as an impressive site, excellent facility, and speaks highly of our community.

Crystal - Agreed with Greg and included praise on the number of community partners involved.

Next Meeting: January 16, 2025, at 527 Cobb St. Cadillac MI, 49601

Adjournment: The meeting adjourned at 3:10 p.m.

Respectfully Submitted,

Victoria McDonald, Administrative Specialist

Greg McMorrow, Chairperson

Lynn Pope, Secretary

Office of Recipient Rights Director’s Report

January 2025

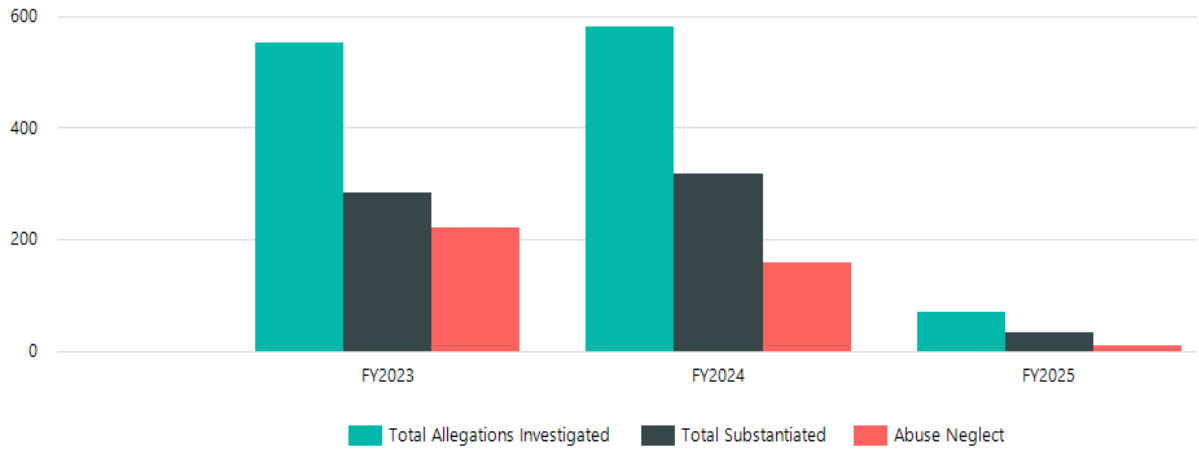
ORR Summary	FISCAL YEAR 2023-2024	ORR Summary	FISCAL YEAR 2024-to date
Date: 10/01/2023-10/01/2024		Date: 10/01/2023-10/01/2024	
Complaints:	535	Complaints:	120
OJ, No Right Involved, Other	121	OJ, No Right Involved, Other	28
Interventions	48	Interventions	14
Investigations	369	Investigations	77
Investigations completed	367	Investigations completed	33
Investigations open	2	Investigations open	44
Investigations completed < 90 days	0	Investigations completed < 90 days	0
Investigations completed <= 90 days	367/367 (100%)	Investigations completed <= 90 days	33/33 (100%)
Summary Report Compliance Avg.	371/371 (100%)	Summary Report Compliance Avg.	29/29 (100%)
NLCMHA Staff alleg.	132	NLCMHA Staff alleg.	15
NLCMHA staff w/i 1 yr	26	NLCMHA staff w/i 1 yr	4

Complaint Source [01/01/2024-01/01/2025]

Complaint Source	Count
Anonymous	27
Community/General Public	18
Guardian/Family	27
ORR	145
Recipient	95
Staff	214
Total	526

ORR Chart - Side by Side

Fiscal Year(s): FY2024, FY2023, FY2025



	Total Substantiated	Total Allegations Investigated	Substantiation Rate
FY2023	282	553	51%
FY2024	317	580	55%
FY2025	32	68	47%

Complaints Per Provider:

10/01/2024-12/31/2024

See attached chart.

NOTES:

Respectfully submitted,

Erica Smith

Interim Director of Recipient Rights/ORR Advisor

Complaints Per Provider 10/01/2024-12/31/2024				
Program	Substantiated	Pending	Not Substantiated	N/A
Assertive Community Treatment	0	1	0	1
Beacon Home at Cogswell	1	0	0	0
Beacon Home at Ludington	0	10	0	0
Beacon Home at Washburn	0	4	0	0
Beacon Home Woodland	0	0	2	0
Beacon Mission Point	2	0	0	0
Beacon Silverview	2	1	0	1
Beacon Spec. Living Services	2	0	0	0
Benton AFC	0	1	0	0
Brightside Living-Lake Shore	0	0	1	0
NLCMHA Cadillac office/Wexford Cnty	0	2	1	0
Cedar Valley AFC	2	0	0	0
ComForCare	0	2	1	0
NLCMHA Crisis Services	1	0	0	1
Danes AFC	0	2	0	0
Elmwood AFC	1	6	3	0
NLCMHA Grayling office/Crawford Cnty	0	0	1	0
Great Lake Center for Autism	1	0	0	0
Hope Network Gardner Home	0	2	0	0
Hope Network Neo Wyoming	2	0	0	0
Hope Network Westlake VIII	2	1	0	0
NLCMHA IDD Adult Case Management	2	2	1	0
NLCMHA IDD Children's Case Management	0	0	1	0
J. Cole Enterprises, LLC	0	0	0	1
Jones Lake AFC Home	0	1	0	0
Lake Shore AFC	0	1	0	0
MI Independent Living, LLC	0	1	0	0
NLCMHA MIA Case Management	0	0	1	0
Mid-Michigan Specialized Residential	0	0	1	0
Montclair Specialized Residential	0	0	1	0
Nothern Lake CMH Authority	4	2	6	0
Oakridge Specialized Residential	1	0	0	0
Ohana AFC	0	0	1	0
Outpatient Services	0	0	1	1
Packard Specialized Residential	0	0	1	0
Pearl Street Home	2	1	1	0
NLCMHA Peer Support	0	0	1	0
Seasons of Life	0	2	2	0
Seneca Place Home	2	1	0	0
Serenity AFC	0	4	0	0
Specialized Personall Recovery Svcs	1	0	0	0
Sumemrfield AFC	1	0	0	0
NLCMHA TC office GT Cnty	2	5	1	0
Woodland AFC Home	0	1	0	0
Wright Street AFC Home	2	0	1	0
Wright's AFC Home, LLC	0	0	0	1

Interim Chief Executive Officer's

Report to the Board

January 16, 2025

Citizen Comment:

Patricia Fuller – Public comment was directed to NLCMHA customer service.

Karen Killian – public comment was directed to NLCMHA customer service.

Grants of Significant Value: No new grants of significant value.

Dashboard Report: The NLD has requested a monthly Dashboard Report. See attached.

Center for Mental Wellness Update: The Grand Traverse Mental Health Crisis and Access Center is now officially open to patients. Certain services are available from 8 a.m. to 8 p.m. Sunday through Thursday at the Munson Medical Center campus at 410 Brook St. in Traverse City.

Community Connections/Meetings:

- January 6th, NMRE SUD Oversight Committee Meeting
- January 7th, GTCMW Team Meeting
- January 8th, NMRE Finance Committee Meeting
- January 16th, NLCMHA Board Meeting
- January 21st, NMRE Operations Committee Meeting
- January 22nd, NMRE Board Meeting
- January 23rd, Meeting with Clubhouse International Accreditation Team
- January 24th, Rural and Frontier Caucus Meeting
- February 4th, GTCMW Team Meeting
- February 6th, RRAC Meeting
- February 10-13th, Washington DC – Military Orders
- February 18th, NMRE Operations Committee Meeting
- February 20th, NLCMHA Board Meeting
- February 26th, NMRE Board Meeting
- February 28th, Rural and Frontier Caucus Meeting
- March 3rd, NMRE SUD Oversight Committee Meeting
- March 4th, GTCMW Team Meeting
- March 21-29th, Liberia Africa – Military Orders

NLCMHA Email Blast: In our most recent email blast we shared information on the following topics:

None

Media Coverage: There were some articles in the last month. I am attaching a Word document of that article to this report, and links are included below should you want to access them yourselves:

https://www.record-eagle.com/news/local_news/mental-health-care-new-gt-crisis-center-now-open-to-patients/article_d7b83a22-cd45-11ef-99a7-dba41e342bbb.html

<https://www.manisteenews.com/news/article/grand-traverse-mental-health-crisis-access-center-20020275.php>

<https://www.9and10news.com/2025/01/02/mental-health-crisis-center-opens-january-5th-in-traverse-city/>

Respectfully submitted,

Brian Martinus, Interim CEO

FY2025 Service Information For Leelanau County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing)	\$ 9,361.70	\$ 13,699.24										
Autism Services	\$ 2,852.67	\$ 4,977.24										
Case Management, ACT and Treatment Planning	\$ 21,739.00	\$ 19,161.00										
Community Living Supports	\$ 145,055.93	\$ 139,422.37										
Crisis Services, Assessments and Testing	\$ 14,488.00	\$ 13,644.00										
Evaluation and Management Physician Level	\$ 3,787.00	\$ 7,863.66										
Psychiatric Inpatient	\$ -	\$ 17,879.30										
Psychotherapy and Outpatient Services	\$ 7,298.00	\$ 6,236.02										
Vocational & Skills Building, Family and Health Services	\$ 7,943.79	\$ 5,873.15										
Total	\$ 212,526.09	\$ 228,755.98	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	93	100	0	0	0	0	0	0	0	0	0	0
Average Cost per Registered Person Served	\$ 2,285.23	\$ 2,287.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	11,776	8,791										
Average Cost per Transaction	\$ 18	\$ 26	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Count of Adult IDD	40	37										
Count of Child IDD	3	4										
Count of Adult SMI	38	46										
Count of Child SED	12	13										
Total	93	100	0	0	0	0	0	0	0	0	0	0
IDD Adult Cost	\$ 172,492.13	\$ 150,162.10										
IDD Child Cost	\$ 7,401.62	\$ 23,668.24										
Adult SMI Cost	\$ 55,001.39	\$ 45,279.64										
Child SED Cost	\$ 12,149.00	\$ 9,666.00										
Total	\$ 247,044.14	\$ 228,755.98	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 4,312.30	\$ 4,058.16	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 2,467.21	\$ 5,914.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 1,447.41	\$ 984.34	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,012.42	\$ 743.54	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 2,656.39	\$ 2,287.56	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Service Information for Wexford County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Hometbased, Respite, Residential, Clubhouse and Nursing	\$ 136,844.10	\$ 107,389.39										
Autism Services	\$ 77,670.86	\$ 72,409.04										
Case Management, ACT and Treatment Planning	\$ 129,287.86	\$ 110,289.32										
Community Living Supports	\$ 811,417.06	\$ 768,540.41										
Crisis Services, Assessments and Testing	\$ 55,099.57	\$ 54,469.20										
Evaluation and Management Physician Level	\$ 69,788.44	\$ 46,363.29										
Psychiatric Inpatient	\$ 124,073.62	\$ 34,397.59										
Psychotherapy and Outpatient Services	\$ 95,973.98	\$ 71,986.50										
Vocational & Skills Building, Family and Health Services	\$ 63,258.69	\$ 53,563.12										
Other	\$ 10,239.60	\$ 8,257.93										
Total	\$ 1,573,633.78	\$ 1,327,657.79	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	547	516	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Average Cost per Registered Person Served	\$ 2,876.84	\$ 2,572.98	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	58,181	47,151	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Average Cost per Transaction	\$ 27	\$ 28	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Court of Adult IDD	123	120										
Court of Child IDD	53	56										
Court of Adult SMI	266	228										
Court of Child SED	105	112										
Total	547	516	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
IDD Adult Cost	\$ 752,469.50	\$ 697,038.99										
IDD Child Cost	\$ 118,108.00	\$ 110,806.81										
Adult SMI Cost	\$ 550,610.23	\$ 409,880.64										
Child SED Cost	\$ 152,446.05	\$ 109,931.35										
Total	\$ 1,573,633.78	\$ 1,327,657.79	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 6,117.64	\$ 5,838.66	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 2,228.45	\$ 1,978.69	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 2,069.96	\$ 1,797.72	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,451.87	\$ 981.53	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 2,876.84	\$ 2,572.98	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Service Information For Missaukee County

Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing)	\$ 23,163.71	\$ 19,289.48										
Autism Services	\$ 15,587.10	\$ 8,392.75										
Case Management, ACT and Treatment Planning	\$ 26,732.67	\$ 20,776.63										
Community Living Supports	\$ 421,478.16	\$ 401,203.64										
Crisis Services, Assessments and Testing	\$ 13,186.00	\$ 13,641.00										
Evaluation and Management Physician Level	\$ 11,573.71	\$ 9,407.77										
Psychiatric Inpatient	\$ 4,703.44	\$ 18,211.00										
Psychotherapy and Outpatient Services	\$ 16,436.90	\$ 10,477.68										
Vocational & Skills Building, Family and Health Services	\$ 18,121.82	\$ 16,115.51										
Other	\$ 3,567.33	\$ 2,141.64										
Total	\$ 554,570.84	\$ 519,657.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	125	122										
Average Cost per Registered Person Served	\$ 4,436.57	\$ 4,259.48	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	27,280	23,757										
Average Cost per Transaction	\$ 20	\$ 22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Court of Adult IDD	46	45										
Court of Child IDD	14	9										
Court of Adult SMI	45	47										
Court of Child SED	20	21										
Total	125	122										
IDD Adult Cost	\$ 395,088.04	\$ 366,695.13										
IDD Child Cost	\$ 29,603.46	\$ 13,888.91										
Adult SMI Cost	\$ 106,857.34	\$ 121,514.06										
Child SED Cost	\$ 23,012.00	\$ 17,559.00										
Total	\$ 554,570.84	\$ 519,657.10	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 8,589.09	\$ 8,148.78	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 2,114.53	\$ 1,543.21	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 2,374.61	\$ 2,585.41	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,150.60	\$ 836.14	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 4,436.57	\$ 4,259.48	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Monthly Service Information for Crawford County												
Area of Service	October	November	December	January	February	March	April	May	June	July	August	September
Additional Supports (Homebased, Respite, Residential, Clubhouse and Nursing)	\$ 19,399.13	\$ 18,062.29										
Autism Services	\$ 34,485.86	\$ 24,824.27										
Case Management, ACT and Treatment Planning	\$ 49,382.75	\$ 40,657.00										
Community Living Supports	\$ 306,904.53	\$ 276,445.60										
Crisis Services, Assessments and Testing	\$ 23,592.00	\$ 22,378.00										
Evaluation and Management Physician Level	\$ 22,046.40	\$ 17,483.43										
Psychiatric Inpatient	\$ 16,780.00	\$ 19,800.34										
Psychotherapy and Outpatient Services	\$ 23,272.00	\$ 14,454.00										
Vocational & Skills Building, Family and Health Services	\$ 3,036.69	\$ 2,454.29										
Other	\$ 312.00	\$ 624.00										
Total	\$ 499,211.36	\$ 437,183.22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Number of Registered People Receiving Services	169	176										
Average Cost per Registered Person Served	\$ 2,953.91	\$ 2,484.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Service Transactions Provided	27,010	19,687										
Average Cost per Transaction	\$ 18	\$ 22	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Count of Adult IDD	39	37										
Count of Child IDD	9	8										
Count of Adult SMI	97	102										
Count of Child SED	24	29										
Total	169	176										
IDD Adult Cost	\$ 252,849.94	\$ 205,622.25										
IDD Child Cost	\$ 68,708.54	\$ 54,184.51										
Adult SMI Cost	\$ 147,296.88	\$ 151,846.46										
Child SED Cost	\$ 30,356.00	\$ 25,530.00										
Total	\$ 499,211.36	\$ 437,183.22	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Adult IDD Cost per consumer	\$ 6,483.33	\$ 5,557.36	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child IDD Cost per consumer	\$ 7,634.28	\$ 6,773.06	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Adult SMI Cost per consumer	\$ 1,518.52	\$ 1,488.69	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Child SED Cost per consumer	\$ 1,264.83	\$ 880.34	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Total	\$ 2,953.91	\$ 2,484.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

FY2025 Monthly Access Timeliness, Request to Assessment												
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	51	58										
Outside 14 days	18	8										
Consumer Cancelled/Rescheduled	9	10										
Consumer Requested outside 14 days	9	3										
Consumer No Showed	35	19										
Consumer Chose to Not Pursue Svcs	0	0										
Other (denial, no follow up)	15	11										

FY2025 Monthly Access Timeliness, Assessment to Service												
	October	November	December	January	February	March	April	May	June	July	August	September
Within 14 days	55	45										
Outside 14 days	3	3										
Consumer Cancelled/Rescheduled	1	2										
Consumer Requested outside 14 days	3	3										
Consumer No Showed	13	17										
Consumer Chose to Not Pursue Svcs	0	0										
Other (denial, no follow up)	7	6										
Monthly % seen in 14 Days	94.8%	93.8%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!

Referrals for Denied Initial Clinical Assessments, FY25												
	October	November	December	January	February	March	April	May	June	July	August	September
External Mental Health Provider	7	2										
External SUD Provider	3	1										
No Referral	3	3										
Other Community Services	4	5										

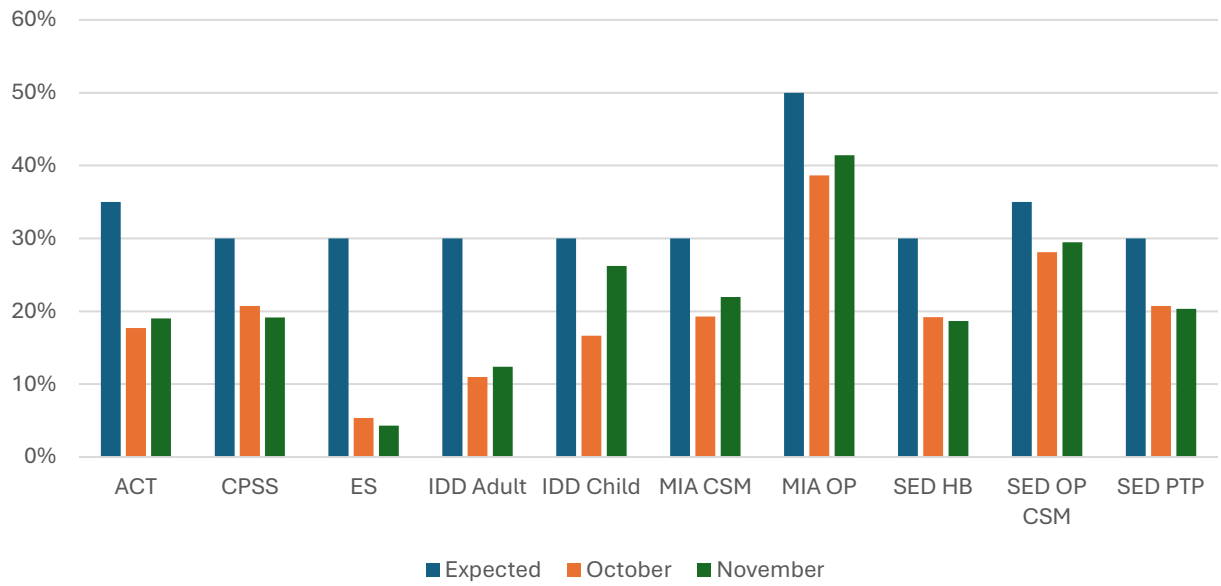
FY2025 Mobile Crisis Response Times, Monthly												
	October	November	December	January	February	March	April	May	June	July	August	September
30 Minutes or Less	10	14	6									
31 Minutes to 1 Hour	7	1	6									
Over 1 Hour	8	3	3									

FY2025 Inpatient Readmission Rate

	Admissions	Readmits in 30 Days	% Readmitted
October	73	7	10%
November	60	5	8%
December			#DIV/O!
January			#DIV/O!
February			#DIV/O!
March			#DIV/O!
April			#DIV/O!
May			#DIV/O!
June			#DIV/O!
July			#DIV/O!
August			#DIV/O!
September			#DIV/O!
TOTAL			9%

FY2025 Monthly Team Efficiency													
	Expected	October	November	December	January	February	March	April	May	June	July	August	September
ACT	35%	17.71%	19.02%										
CPSS	30%	20.76%	19.14%										
ES	30%	5.37%	4.33%										
IDD Adult	30%	10.99%	12.38%										
IDD Child	30%	16.65%	26.22%										
MIA CSM	30%	19.30%	21.98%										
MIA OP	50%	38.64%	41.43%										
SED HB	30%	19.22%	18.66%										
SED OP CSM	35%	28.11%	29.48%										
SED PTP	30%	20.76%	20.33%										

FY 2025 Team Efficiency Chart



<https://www.munsonhealthcare.org/locations/grand-traverse-mental-health-crisis-and-access-center>

Grand Traverse Mental Health Crisis and Access Center

Opening January 5, 2025, the Grand Traverse Mental Health Crisis and Access Center will bring 24/7/365 crisis and outpatient mental health services under one roof in a physically, psychologically, and emotionally safe environment that promotes healing and growth for patients of any age, regardless of their ability to pay.

Contacts and Locations

Grand Traverse Mental Health Crisis and Access Center

410 Brook Street

Traverse City, MI 49684

[231-213-1050](tel:231-213-1050)

Hours

Sunday - Thursday, 8 am - 8 pm

About the Center

Master's and Bachelor's level mental health professionals will work under a shared staffing model between Munson Healthcare and Northern Michigan Community Mental Health Authority.

The Center has been made possible through a:

- \$5 million American Rescue Plan Act allocation from Grand Traverse County.
- \$5 million Michigan Hospital Association grant designated for pediatric programming and services.
- Far-reaching collaboration supported by a highly engaged community advisory group, community health partners, and non-profits including:



Timeline for Services

Services and hours of operations will be added in phases as Munson Healthcare and Northern Lakes

Community Mental Health Authority (NLCMHA) ramp up a shared staffing model.

Phase 1	Phase 2	Phase 3	Phase 4
January 5, 2025 Sun -Thurs, 8 am - 8 pm	July 1, 2025 24/7/365	Summer 2025 24/7/365	24/7/365
<ul style="list-style-type: none"> NLCMHA-operated Welcome Center with behavioral health assessments and referrals Crisis phone screening Mobile crisis services Peer support services 	<ul style="list-style-type: none"> Psychiatric Urgent Care* operated by Munson Healthcare Living Room model of care** facilitated by Northern Lakes Community Mental Health Authority 	<ul style="list-style-type: none"> Nine-bed adult crisis residential unit operated by NLCMHA 	<ul style="list-style-type: none"> Six-bed pediatric crisis residential unit operated by Munson Healthcare

*Psychiatric urgent care is an intermediate level of care between community-based services and hospital care services that can often prevent urgent situations from escalating.

**The Living Room model of mental healthcare is a safe, home-like, non-clinical setting, where people can receive crisis intervention, stabilization services, and support from staff who have their own experience with mental illness or substance use disorder.

[Click to Learn More About the Plans for the Center](#)

Mental Health Resources

Help is available whether you need to talk to someone immediately, are seeking ongoing support, or are struggling with substance use.

[Click Here for Mental Health Resources](#)

Photos of the Center









https://www.record-eagle.com/news/local_news/mental-health-care-new-gt-crisis-center-now-open-to-patients/article_d7b83a22-cd45-11ef-99a7-dba41e342bbb.html

MENTAL HEALTH CARE: New GT crisis center now open to patients

- [By Peter Kobs pkobs@record-eagle.com](mailto:pkobs@record-eagle.com)

TRAVERSE CITY — The long-awaited Grand Traverse Mental Health Crisis and Access Center officially opened its doors to patients on Monday after years of planning and preparation.

Located at 410 Brook St. on the campus of Munson Medical Center, the two-story center will roll out services in four phases between now and the fall of 2025 to provide time for new staff and facility offerings.

In this first phase, the center will operate Sunday-Thursday, from 8 a.m. to 8 p.m.

The eventual goal is to provide services 24 hours a day, seven days a week to patients of any age, regardless of their ability to pay, according to center officials.

“This is a particularly timely date for the center’s opening,” said Michael Corby, behavioral health director. “Evidence suggests (that) mental health problems like seasonal affective disorder, post-holiday stress and pressure about the New Year can be very prominent this time of year.”

Psychiatric urgent care is an intermediate level of care between community-based services, such as outpatient counseling, and acute-care services, such as an emergency department or in-patient hospital care.

By helping patients stabilize symptoms earlier, the new center can prevent urgent situations from escalating while also providing faster access to psychiatric assessments and care, as well as medication management.

“This is an exciting first step in a year-long journey to expand access to much-needed mental health services for our community,” said Terri Lacroix-Kelty, Munson’s executive director of behavioral health.

“As we begin providing services, we also remain actively engaged in recruiting staff and working with the state on licensing of our adult and pediatric crisis residential units.”

Funding for the project comes from two primary sources: a \$5 million American Rescue Plan Act grant allocated by the Grand Traverse County commission, and an additional \$5 million

grant from the Michigan Hospital Association designated for pediatric (youth) programs and services.

Munson Healthcare acts as the fiduciary for the ARPA grant used to establish the crisis center. Munson and Northern Lakes Community Mental Health Authority will have fiduciary responsibilities for their respective programs there, officials said.

Services available

Monday's opening is the culmination of a wide-ranging collaboration between mental health providers, such as Munson and Northern Lakes, and several area nonprofits and patient advocates.

Director Corby is employed by Northern Lakes but works in close partnership with Munson mental health specialists, officials said.

Northern Lakes will operate the "Welcome Center" service during phase one. The Welcome Center will provide seven key services: Behavioral health assessments; face-to-face crisis intervention; psychiatric pre-admission screening; crisis phone screening; mobile crisis services; peer support services; and referrals to community services and outpatient therapy.

Phase two is scheduled to begin July 1, 2025, at which time the facility will be open 24 hours a day, seven days a week, 365 days a year.

This second phase will include the addition of psychiatric urgent care operated by Munson and a "living room" model of care facilitated by Northern Lakes.

Phase three, slated for summer 2025, will open nine onsite adult crisis residential beds. If all goes according to schedule, phase four will bring six pediatric residential beds to the crisis center in autumn 2025.

Licensing and state regulatory approvals will affect exactly when and how the final two phases occur, officials said.

When fully operational, the crisis center will have 15-20 staff members, including psychiatric clinicians, registered nurses, master's and bachelor's level mental health specialists, peer support specialists and security personnel.

Exactly how many patients can be served at the crisis center at any given time is yet to be determined and more data is needed, Munson officials noted.

The projected "catchment area" (geographical origin of patients) goes beyond Traverse City into much of northern Michigan, they added.

An initial estimate is that the center will have capacity to serve 30 patients a day in the Welcome Center and psychiatric urgent care area, plus up to nine adults in residential beds and six youth in pediatric beds, for a total of about 46 people

‘Living-room model’

The new crisis center is “absolutely a good thing for the community,” especially compared to long waits for mental health care in the emergency department, said Kate Dahlstrom, president of the Grand Traverse chapter of the National Alliance on Mental Health.

“An ER setting is usually sterile, noisy and without windows,” she said. “We know of one patient who had to spend a full week in the local ER, not to mention an even longer stay at the Cadillac hospital. The new center will help relieve that pressure.”

In contrast, the so-called “living room model” is a key feature of the new crisis center. Clinicians believe that people experiencing a mental health emergency often do better when treated in a safe, home-like setting.

Part of the opening plan for the crisis center is also to include some staff members who have experienced challenges with mental illness and/or substance abuse themselves, providing another level of compassion and peer knowledge to the mix.

On a related issue, Dahlstrom said she is particularly eager for the addition of new pediatric residential beds for mental health care.

“There’s a critical, ongoing shortage of pediatric beds in our region now,” she said. “If regulatory hurdles prevent those beds from being added in the lower floor of the new crisis center, I’d hope that Munson could add them in their main complex just down the road.”

<https://www.manisteenews.com/news/article/grand-traverse-mental-health-crisis-access-center-20020275.php>

Mental health crisis center opens in Traverse City

By News Advocate Staff Jan 7, 2025

The Grand Traverse Mental Health Crisis and Access Center is now officially open to patients.

Certain services are available from 8 a.m. to 8 p.m. Sunday through Thursday at the Munson Medical Center campus at 410 Brook St. in Traverse City.

The center is open to patients of any age, regardless of their ability to pay.

Northern Lakes Community Mental Health Authority will operate the welcome center in the current initial phase, providing services that include:

- Behavioral health assessments;
- Face-to-face crisis intervention;
- Psychiatric pre-admission screening;
- Crisis phone screening (1-833-295-0616);
- Mobile crisis services;
- Peer support services; and
- Referral to community services and outpatient therapy.

“Services are available to patients of any age, adult or pediatric,” said Michael Corby, Grand Traverse Mental Health Crisis and Access Center behavioral health director. “This is a particularly timely date for the center’s opening as evidence suggests an increase in mental health problems like seasonal affective disorder, post-holiday stress, and pressure about the new year that can be very prominent this time of year.”

The center will open in four phases between through fall as Munson Healthcare and Northern Lakes Community Mental Health Authority start a shared staffing model.

<https://www.9and10news.com/2025/01/02/mental-health-crisis-center-opens-january-5th-in-traverse-city/>

Mental Health Crisis Center opens January 5th in Traverse City

TRAVERSE CITY - Munson Healthcare and Northern Lakes Community Mental Health Authority will be offering several services at the center and provide 24/7 care year round.

Mental health specialists and peer support specialists will offer care to patients regardless of age. Services will be added in four separate phases throughout 2025 and the facility will be set up to give patients a homelike environment.

“Those are health conditions, just like diabetes, heart disease,” Says Munson Healthcare Behavioral Health Executive Director Terri LaCroix-Kelty. “So come on in, we’re going to welcome people, we’re going to work with them on a plan and really help people get back on the track for wellness so that’s what this resource is for.”

The doors to the center open January 5th, along with phase 1 of the services provided.

#

Northern Lakes CMH

October 2024

Preliminary
Board Report

Northern Lakes CMH

Summary of Variances and Fluctuations

October 1, 2024 through October 31, 2024

I. Assets

- **Balance Sheet amounts presented represent the amounts rolled forward from FY 24. However, neither a financial close nor audit has been conducted at this time. Therefore, amounts should be considered preliminary and subject to adjustment.**
- Cash and investments on the balance sheet show a \$5.5 million decrease and liquid cash remains stable compared to the previous fiscal year.

II. Operating revenue

- **Medicaid Capitation** - Estimated Medicaid expenses are approximately **\$860k MORE** than the capitated payments received from NMRE resulting in a current **OVERSPEND**. Capitated Medicaid was about \$500k lower than expected due to an over payment the region received in September.
- **Healthy Michigan Capitation** - Estimated Healthy Michigan expenses are approximately **\$175k GREATER** than the capitated payments received from NMRE resulting in an **OVERSPEND**. Capitated Healthy Michigan was about \$280k lower than budgeted for the month.
- **General Fund Capitation** - Estimated expenses are approximately **\$211k MORE** than the capitated payments received resulting in a year to date **OVERSPEND**.
- **Grant Revenues** - Grant revenues and expenses are tracking as expected.

IV. Operating expenses

- **Salaries, wages and fringes** - Salaries and fringes are tracking under budget by about \$700k. Overall, the total directly provided and agency oversight expenses are about \$450k under budget for October.
- **CMH Provider Network Contractual Services** - YTD Contracted Provider expenses are about \$270k below the established budget.

Northern Lakes CMH

Statement of Net Position

October 31, 2024

	(Unaudited) 10/31 2024	(Unaudited) 10/31 2023	Favorable (Unfavorable)
ASSETS & DEFERRED OUTFLOWS			
Current:			
Cash and cash equivalents	\$ 5,155,810	\$ 10,728,873	\$ (5,573,063)
Investments	8,126,301	7,997,111	129,190
Due from other governmental units	1,938,372	5,305,073	(3,366,701)
Prepaid items	455,005	424,627	30,378
Total current	15,675,488	24,455,684	(8,780,196)
Noncurrent:			
Capital assets not being depreciated	1,870,395	1,870,395	0
Capital assets being depreciated, net	4,254,866	6,905,579	(2,650,713)
Deferred outflows - Pension	2,033,495	2,033,495	-
Total noncurrent	8,158,756	10,809,469	(2,650,713)
Total assets and deferred outflows	23,834,244	35,265,153	(11,430,909)
LIABILITIES & DEFERRED INFLOWS			
Current			
Accounts payable	5,304,395	1,180,776	(4,123,619)
Accrued wages and related liabilities	459,832	134,324	(325,508)
Due to other governmental units	1,742,135	1,742,135	-
Self-funded insurance claims payable	893,178	2,117,769	1,224,591
Unearned revenue	(50,000)	(50,000)	-
Other current liabilities	71,580	124,946	53,366
Compensated absences, due within one year	1,433,707	1,433,706	(1)
Lease liability, due within one year	702,533	814,428	111,895
Total current liabilities	10,557,360	7,498,084	(3,059,276)
Noncurrent			
Compensated absences, due beyond one year			-
Lease liability, due beyond one year			-
Net pension liability	5,188,225	5,188,225	-
Deferred inflows - Pension	-	-	-
Total noncurrent liabilities	5,188,225	5,188,225	-
Total liabilities and deferred inflows	15,745,585	12,686,309	(3,059,276)
NET POSITION			
Net investment in capital assets	6,375,206	6,375,206	0
Current Year to date Revenue over Expenses	(56,713)	639,637	
Unrestricted	1,741,915	11,444,256	9,702,341
Total net position	\$ 8,060,408	\$ 18,459,099	\$(10,398,691)

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Statement of Revenues, Expenses compared to Budget

October 1, 2024 through October 31, 2024

	(Unaudited) 10/31 2024	YTD Budget 10/31 2024	Favorable (Unfavorable)
Revenues			
Medicaid Sources			
Medicaid	\$ 4,766,475	\$ 5,291,680	\$ (525,205)
Medicaid - Settlement	860,535	-	860,535
Healthy Michigan	418,968	702,036	(283,068)
Healthy Michigan - Settlement	175,954	-	175,954
State General Fund	242,124	254,230	(12,106)
Grants	80,783	208,028	(127,245)
County appropriations	243,928	85,562	158,366
Northern Healthcare Management	9,698	1,044,165	(1,034,467)
Other revenue	184,701	182,279	2,422
Total operating revenue	<u>6,983,166</u>	<u>7,767,980</u>	<u>(784,814)</u>
Employed Workforce and Agency Expenditures			
Personnel	1,923,843	2,630,250	(706,407)
Admin Contracts	112,325	104,290	8,035
Direct Operations	458,675	227,598	231,077
Contractual Services	135,847	-	135,847
Transportation	15,248	62,011	(46,763)
Occupied Space	94,463	166,105	(71,642)
Total Directly Provided & Agency Oversight	<u>2,740,401</u>	<u>3,190,254</u>	<u>(449,853)</u>
Contracted Provider Expenditures			
Autism Services Providers	343,021	319,748	23,273
Clinical Contract Providers	227,304	326,521	(99,217)
Daytime Activities Contract Providers	624,230	425,424	198,806
FI Provided Self Determination	157,525	122,061	35,464
Inpatient Services	431,416	571,250	(139,834)
Therapeutic Contract Providers	30,268	50,781	(20,513)
Residential Contracts	2,132,041	1,644,746	487,296
CLS Providers	322,830	262,807	60,023
Northern Health Care Mgt Services	(24,277)	773,360	(797,637)
Northern Health Care Mgt Respite	-	6,703	(6,703)
Client Transportation Providers	55,120	74,325	(19,205)
Total Contracted Provider Expenditure	<u>4,299,478</u>	<u>4,577,725</u>	<u>(278,247)</u>
Total operating expenses	7,039,879	7,767,980	(728,101)
Change in net position	<u>(56,713)</u>	<u>0</u>	<u>(56,713)</u>

This financial report is for internal use only. It has not been audited, and no assurance is provided.

Northern Lakes CMH

Summary of Provider Network Contract Activity

October 1, 2024 through October 31, 2024

Provider Network Category	YTD Budget 10/31/2024	YTD 10/31/2024	Budget to Actual Inc/(Dec)	YTD 10/31/2023	Variance from PY Inc/(Dec)	% Change
Houghton Lake Drop In - Drop In Centers	\$	14,400	\$	7,200	\$ 7,200	100.00 %
Kandu Island - Drop In Centers	\$	25,253	\$	7,768	\$ 17,485	225.10 %
Contracted Clinical Services - OBRA Screening	\$	15,204	\$	-	\$ 15,204	#DIV/0!
Contracted Clinical Services - Behavior Treatment	\$	20,991	\$	-	\$ 20,991	#DIV/0!
Client Specific Contract - Partial Day	\$	25,983	\$	-	\$ 25,983	#DIV/0!
Client Specific Contract - Residential	\$	13,880	\$	-	\$ 13,880	#DIV/0!
Client Specific Contract - MCTT & ACT Teams	\$	2,146	\$	-	\$ 2,146	#DIV/0!
Client Specific Contract - Emgcy Serv/Outpatient	\$	810	\$	-	\$ 810	#DIV/0!
Client Specific Contract - DD CSM Team	\$	1,108	\$	-	\$ 1,108	#DIV/0!
Client Specific Contract - Managed Care	\$	-	\$	-	\$ -	100.00 %
Client Specific Contract - Club Cadillac	\$	686	\$	-	\$ 686	100.00 %
Contr Psych's - Med Clinic	\$	326,521	\$	-	\$ 96,602	#DIV/0!
Client Transportation - Partial Day	\$	74,325	\$	7,003	\$ 36,345	518.99 %
Total Clinical Contract Providers (less grant activity)	\$	400,846	\$	21,971	\$ 238,440	1,085.26 %
Autism Services - Partial Day	\$	311,745	\$	146,703	\$ 165,042	112.50 %
Autism Services - Residential	\$	27,125	\$	-	\$ 27,125	#DIV/0!
Autism Services - Emgcy Serv/Outpatient	\$	530	\$	796	\$ (266)	(33.38)%
Autism Services - DD CSM Team	\$	3,621	\$	4,291	\$ (670)	(15.62)%
Total Autism Providers	\$	319,748	\$	151,789	\$ 191,232	#DIV/0!
Hope Network - Partial Day	\$	93,390	\$	-	\$ 93,390	#DIV/0!
Hope Network - Residential	\$	237,235	\$	-	\$ 237,235	#DIV/0!
Hope Network - MCTT & ACT Teams	\$	1,325	\$	-	\$ 1,325	#DIV/0!
Hope Network - Emgcy Serv/Outpatient	\$	327	\$	-	\$ 327	#DIV/0!
Hope Network - DD CSM Team	\$	308	\$	-	\$ 308	100.00 %
Hope Network - PT/OT/ST Only	\$	-	\$	-	\$ -	100.00 %
R.O.O.C. Inc - Partial Day	\$	5,029	\$	1,024	\$ 4,005	390.99 %
R.O.O.C. Inc - Residential	\$	60,254	\$	9,571	\$ 50,684	529.58 %
Grand Traverse Industries - Partial Day	\$	76,163	\$	36,092	\$ 40,071	111.03 %
Grand Traverse Industries - Residential	\$	150,199	\$	63,991	\$ 86,208	134.72 %
Total Daytime Providers	\$	425,424	\$	110,678	\$ 513,552	1,166.32 %
Community Inpatient Hospital - Inpatient	\$	428,071	\$	16,499	\$ 411,572	2,494.60 %
Crisis Residential - Residential	\$	913	\$	3,554	\$ (2,641)	(74.31)%
County - State Fac - Inpatient - State	\$	-	\$	-	\$ -	#DIV/0!
County - Forensic Ctr - Inpatient - State	\$	-	\$	-	\$ -	#DIV/0!
Total Inpatient Providers / State Hospital Inpatient	\$	571,250	\$	20,053	\$ 408,931	#DIV/0!
Self Determination - Residential	\$	150,122	\$	3,668	\$ 146,454	3,992.94 %
Self Determination - DD CSM Team	\$	7,403	\$	-	\$ 7,403	#DIV/0!
Total Fiscal Intermediary Providers	\$	122,061	\$	3,668	\$ 153,857	#DIV/0!
Child and Family Services - MIC Client Support Service	\$	10,610	\$	-	\$ 10,610	#DIV/0!
Child and Family Services - Residential	\$	296	\$	-	\$ 296	100.00 %
Child and Family Services - Mobile Crisis	\$	19,362	\$	-	\$ 19,362	#DIV/0!
Total Fiscal Intermediary Providers	\$	50,781	\$	-	\$ 30,268	#DIV/0!
M.I. Residential Contracts - Residential	\$	124,238	\$	-	\$ 124,238	#DIV/0!
Residential Contracts - Residential	\$	1,225,118	\$	-	\$ 1,225,118	#DIV/0!
Beacon Specialized Living Center - Residential	\$	364,168	\$	-	\$ 364,168	#DIV/0!
Beacon Specialized Living Center - MCTT & ACT Teams	\$	-	\$	-	\$ -	#DIV/0!
Beacon Specialized Living Center - Emgcy Serv/Outpatient	\$	-	\$	-	\$ -	#DIV/0!
Beacon Specialized Living Center - Behavior Treatment	\$	-	\$	-	\$ -	#DIV/0!
Lake Shore - Residential	\$	48,726	\$	-	\$ 48,726	#DIV/0!
Summerfield - Residential	\$	49,971	\$	519,448	\$ (469,477)	(90.38)%
East Bay - Residential	\$	39,214	\$	-	\$ 39,214	#DIV/0!
Lincoln House - Residential	\$	33,963	\$	-	\$ 33,963	#DIV/0!
Fort Road - Residential	\$	30,224	\$	-	\$ 30,224	#DIV/0!
New Horizons - Residential	\$	42,270	\$	-	\$ 42,270	#DIV/0!
Elmwood - Residential	\$	42,794	\$	-	\$ 42,794	#DIV/0!
Cedar Valley Home - Residential	\$	29,540	\$	-	\$ 29,540	#DIV/0!
Hab Waiver Supports - Residential	\$	91,027	\$	52,754	\$ 38,273	72.55 %
Hab Waiver Supports - SIP Homes	\$	10,788	\$	-	\$ 10,788	#DIV/0!
Total Residential Providers	\$	1,644,746	\$	572,202	\$ 1,559,839	272.60 %
Community Living Supports - Partial Day	\$	5,082	\$	3,683	\$ 1,399	37.99 %
Community Living Supports - Residential	\$	218,929	\$	6,752	\$ 212,177	3,142.53 %
Community Living Supports - MCTT & ACT Teams	\$	405	\$	-	\$ 405	#DIV/0!
MI Independent SIP - SIP Homes	\$	11,148	\$	-	\$ 11,148	#DIV/0!
MI Independent SIP - SIP Homes	\$	16,738	\$	-	\$ 16,738	#DIV/0!
MI Independent SIP - SIP Homes	\$	11,747	\$	-	\$ 11,747	#DIV/0!
Spectrum SIP - SIP Homes	\$	20,172	\$	254,714	\$ (234,542)	(92.08)%
Spectrum SIP - SIP Homes	\$	18,896	\$	233,503	\$ (214,607)	(91.91)%
Spectrum SIP - SIP Homes	\$	8,925	\$	226,162	\$ (217,237)	(96.05)%
Woodland TC Home - SIP Homes	\$	10,788	\$	141,725	\$ (130,937)	(92.39)%
Brickways - Residential	\$	-	\$	9,349	\$ (9,349)	(100.00)%
Total CLS Providers	\$	262,807	\$	875,887	\$ (767,039)	(87.57)%
	\$	3,797,662	\$	1,756,248	\$ 2,329,081	132.62 %

Prior year figures do not include accrual for unreported services

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Northern Lakes CMH

November 2024

Preliminary
Board Report

Northern Lakes CMH

Summary of Variances and Fluctuations

October 1, 2024 through November 30, 2024

I. Assets

- **Balance Sheet amounts presented represent the amounts rolled forward from FY 24. However, neither a financial close nor audit has been conducted at this time. Therefore, amounts should be considered preliminary and subject to adjustment.**
- Cash and investments on the balance sheet show a -\$15 million decrease from the prior year and liquid cash remains stable.

II. Operating revenue

- **Medicaid Capitation** - Estimated Medicaid expenses are approximately **\$1.0M MORE** than the capitated payments received from NMRE resulting in a current **OVERSPEND**. Medicaid capitation was about \$1.3M lower than expected through November.
- **Healthy Michigan Capitation** - Estimated Healthy Michigan expenses are approximately **\$365k GREATER** than the capitated payments received from NMRE resulting in an **OVERSPEND**. Healthy Michigan capitation was about \$470k lower than expected through November.
- **General Fund Capitation** - Estimated expenses are approximately **\$480k MORE** than the capitated payments received resulting in an **OVERSPEND**.
- **Grant Revenues** - Grant revenues and expenses are tracking as expected.

IV. Operating expenses

- **Salaries, wages and fringes** - Salaries and fringes are approximately \$860k under budget. Total directly operated expenses are about \$700k under budget through November.
- **CMH Provider Network Contractual Services** - are about \$360k over budget through November. Mostly driven by residential contracts.

Northern Lakes CMH

Statement of Net Position

November 30, 2024

	(Unaudited) 11/30 2024	(Unaudited) 11/30 2023	Favorable (Unfavorable)
ASSETS & DEFERRED OUTFLOWS			
Current:			
Cash and cash equivalents	\$ 360,587	\$ 15,578,052	\$(15,217,465)
Investments	8,126,301	8,070,033	56,268
Due from other governmental units	6,098,245	2,883,701	3,214,544
Prepaid items	566,878	418,613	148,265
Total current	15,152,011	26,950,398	(11,798,387)
Noncurrent:			
Capital assets not being depreciated	1,870,395	1,870,395	0
Capital assets being depreciated, net	4,245,112	4,959,271	(714,159)
Deferred outflows - Pension	2,033,495	2,033,495	-
Total noncurrent	8,149,002	8,863,161	(714,159)
Total assets and deferred outflows	23,301,013	35,813,559	(12,512,546)
LIABILITIES & DEFERRED INFLOWS			
Current			
Accounts payable	5,195,160	7,019,345	1,824,185
Accrued wages and related liabilities	488,971	175,567	(313,404)
Due to other governmental units	1,742,135	1,742,135	-
Self-funded insurance claims payable	757,581	417,077	(340,504)
Unearned revenue	35,562	(50,000)	(85,562)
Other current liabilities	69,464	91,503	22,039
Compensated absences, due within one year	208,030	208,030	-
Lease liability, due within one year	742,545	807,193	64,648
Total current liabilities	9,239,448	10,410,851	1,171,403
Noncurrent			
Compensated absences, due beyond one year			-
Lease liability, due beyond one year			-
Net pension liability	5,188,225	5,188,225	-
Deferred inflows - Pension	-	-	-
Total noncurrent liabilities	5,188,225	5,188,225	-
Total liabilities and deferred inflows	14,427,673	15,599,076	1,171,403
NET POSITION			
Net investment in capital assets	6,375,206	6,375,206	0
Current Year to date Revenue over Expenses	(395,799)	1,426,599	
Unrestricted	1,683,665	11,195,459	9,511,794
Total net position	\$ 7,663,072	\$ 18,997,265	\$(11,334,193)

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Northern Lakes CMH

Statement of Revenues, Expenses compared to Budget

October 1, 2024 through November 30, 2024

	(Unaudited) 11/30 2024	YTD Budget 11/30 2024	Favorable (Unfavorable)
Revenues			
Medicaid Sources			
Medicaid	\$ 9,977,565	\$ 11,364,396	\$ (1,386,831)
Medicaid - Settlement	1,057,115	-	1,057,115
Healthy Michigan	841,080	1,312,885	(471,805)
Healthy Michigan - Settlement	365,848	-	365,848
State General Fund	484,248	492,581	(8,333)
Grants	140,347	374,443	(234,096)
County appropriations	171,123	171,123	(0)
Northern Healthcare Management	22,852	-	22,852
Other revenue	331,411	537,574	(206,163)
Total operating revenue	13,391,589	14,253,002	(861,413)
Employed Workforce and Agency Expenditures			
Personnel	4,139,709	4,999,168	(859,459)
Admin Contracts	303,570	262,027	41,544
Direct Operations	618,603	535,623	82,980
Contractual Services	273,284	159,616	113,668
Transportation	76,508	173,609	(97,101)
Occupied Space	184,887	236,251	(51,364)
Total Directly Provided & Agency Oversight	5,596,561	6,366,293	(769,732)
Contracted Provider Expenditures			
Autism Services Providers	628,128	676,376	(48,248)
Clinical Contract Providers	456,490	383,740	72,750
Daytime Activities Contract Providers	1,166,340	998,929	167,411
FI Provided Self Determination	334,897	327,546	7,351
Inpatient Services	878,627	1,192,667	(314,040)
Therapeutic Contract Providers	21,875	71,544	(49,669)
Residential Contracts	4,070,888	3,516,328	554,560
CLS Providers	603,994	541,215	62,779
Northern Health Care Mgt Services	(17,103)	5,651	(22,754)
Northern Health Care Mgt Respite	-	-	-
Client Transportation Providers	46,691	106,838	(60,147)
Total Contracted Provider Expenditure	8,190,827	7,820,833	369,995
Total operating expenses	13,787,388	14,187,126	(399,738)
Change in net position	(395,799)	65,877	(461,676)

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Northern Lakes CMH

Summary of Provider Network Contract Activity

October 1, 2024 through November 30, 2024

Provider Network Category	YTD Budget 11/30/2024	YTD 11/30/2024	Budget to Actual Inc/(Dec)	YTD 9/30/2023	Variance from PY Inc/(Dec)	% Change	
Houghton Lake Drop In - Drop In Centers		\$ 14,400		\$ 21,600	\$ (7,200)	(33.33)%	
Kandu Island - Drop In Centers		\$ 39,375		\$ 24,845	\$ 14,530	58.48 %	
Contracted Clinical Services - OBRA Screening		\$ 39,114		\$ 20,945	\$ 18,169	86.75 %	
Contracted Clinical Services - Behavior Treatment		\$ 38,886		\$ 23,258	\$ 15,628	67.19 %	
Client Specific Contract - Partial Day		\$ 45,308		\$ 50,682	\$ (5,374)	(10.60)%	
Client Specific Contract - Residential		\$ 30,490		\$ 56,741	\$ (26,251)	(46.26)%	
Client Specific Contract - MCTT & ACT Teams		\$ 5,456		\$ 5,642	\$ (186)	(3.30)%	
Client Specific Contract - Emgcy Serv/Outpatient		\$ 545		\$ 1,807	\$ (1,262)	(69.84)%	
Client Specific Contract - DD CSM Team		\$ 1,315		\$ 1,200	\$ 115	9.58 %	
Client Specific Contract - Managed Care		\$ -		\$ -	\$ -	100.00 %	
Client Specific Contract - Club Cadillac		\$ -		\$ 6,851	\$ (6,851)	100.00 %	
Contr Psych's - Med Clinic		\$ 383,740	\$ 183,170	\$ 108,842	\$ 74,328	68.29 %	
Client Transportation - Partial Day		\$ 106,838	\$ -	\$ 62,941	\$ (62,941)	(100.00)%	
Total Clinical Contract Providers (less grant activity)		\$ 490,577	\$ 398,059	\$ (92,518)	\$ 385,354	\$ 12,705	3.30 %
Autism Services - Partial Day		\$ 566,978		\$ 664,011	\$ (97,033)	(14.61)%	
Autism Services - Residential		\$ 53,375		\$ 75,634	\$ (22,259)	(29.43)%	
Autism Services - Emgcy Serv/Outpatient		\$ 928		\$ 2,519	\$ (1,591)	(63.17)%	
Autism Services - DD CSM Team		\$ 6,847		\$ 14,949	\$ (8,102)	(54.20)%	
Total Autism Providers		\$ 676,376	\$ 628,128	\$ (48,248)	\$ 757,113	\$ (128,985)	(161.41)%
Hope Network - Partial Day		\$ 175,076		\$ 232,605	\$ (57,529)	(24.73)%	
Hope Network - Residential		\$ 460,215		\$ 684,544	\$ (224,329)	(32.77)%	
Hope Network - MCTT & ACT Teams		\$ 2,739		\$ 2,793	\$ (54)	(1.95)%	
Hope Network - Emgcy Serv/Outpatient		\$ 872		\$ 1,088	\$ (216)	(19.83)%	
Hope Network - DD CSM Team		\$ 308		\$ 438	\$ (130)	100.00 %	
Hope Network - PT/OT/ST Only		\$ -		\$ 286	\$ (286)	100.00 %	
R.O.O.C. Inc - Partial Day		\$ 7,544		\$ 7,329	\$ 215	2.94 %	
R.O.O.C. Inc - Residential		\$ 106,651		\$ 148,497	\$ (41,846)	(28.18)%	
Grand Traverse Industries - Partial Day		\$ 139,199		\$ 122,045	\$ 17,154	14.06 %	
Grand Traverse Industries - Residential		\$ 273,736		\$ 212,037	\$ 61,699	29.10 %	
Total Daytime Providers		\$ 998,929	\$ 1,166,340	\$ 167,411	\$ 1,411,662	\$ (245,322)	17.91 %
Community Inpatient Hospital - Inpatient		\$ 867,158		\$ 1,403,018	\$ (535,860)	(38.19)%	
Crisis Residential - Residential		\$ 9,037		\$ 29,953	\$ (20,916)	(69.83)%	
County - State Fac - Inpatient - State		\$ -		\$ 30,684	\$ (30,684)	(100.00)%	
County - Forensic Ctr - Inpatient - State		\$ -		\$ 2,000	\$ (2,000)	(100.00)%	
Total Inpatient Providers / State Hospital Inpatient		\$ 1,192,667	\$ 876,195	\$ (316,472)	\$ 1,465,655	\$ (589,460)	(308.02)%
Self Determination - Residential		\$ 318,079		\$ 360,843	\$ (42,764)	(11.85)%	
Self Determination - DD CSM Team		\$ 16,818		\$ 17,740	\$ (922)	(5.19)%	
Total Fiscal Intermediary Providers		\$ 327,546	\$ 334,897	\$ 7,351	\$ 378,582	\$ (43,685)	(325.07)%
Child and Family Services - MIC Client Support Service		\$ 20,987		\$ 54,272	\$ (33,285)	(61.33)%	
Child and Family Services - Residential		\$ 888		\$ 296	\$ 592	100.00 %	
Child and Family Services - Mobile Crisis		\$ -		\$ 19,656	\$ (19,656)	(100.00)%	
Total Fiscal Intermediary Providers		\$ 71,544	\$ 21,875	\$ (49,669)	\$ 74,224	\$ (52,349)	(61.33)%
M.I. Residential Contracts - Residential		\$ 243,315		\$ 370,822	\$ (127,507)	(34.38)%	
Residential Contracts - Residential		\$ 2,382,484		\$ 2,463,318	\$ (80,834)	(3.28)%	
Beacon Specialized Living Center - Residential		\$ 723,959		\$ 618,574	\$ 105,385	17.04 %	
Beacon Specialized Living Center - MCTT & ACT Teams		\$ -		\$ 2,160	\$ (2,160)	(100.00)%	
Beacon Specialized Living Center - Emgcy Serv/Outpatient		\$ -		\$ 635	\$ (635)	(100.00)%	
Beacon Specialized Living Center - Behavior Treatment		\$ -		\$ 180	\$ (180)	(100.00)%	
Lake Shore - Residential		\$ -		\$ 160,587	\$ (160,587)	(100.00)%	
Summerfield - Residential		\$ 98,330		\$ 142,734	\$ (44,404)	(31.11)%	
East Bay - Residential		\$ 77,384		\$ 108,118	\$ (30,734)	(28.43)%	
Lincoln House - Residential		\$ 65,802		\$ 108,295	\$ (42,493)	(39.24)%	
Fort Road - Residential		\$ 59,473		\$ 87,624	\$ (28,151)	(32.13)%	
New Horizons - Residential		\$ 79,723		\$ 143,912	\$ (64,189)	(44.60)%	
Elmwood - Residential		\$ 82,358		\$ 121,257	\$ (38,899)	(32.08)%	
Cedar Valley Home - Residential		\$ 56,887		\$ 89,478	\$ (32,591)	(36.42)%	
Hab Waiver Supports - Residential		\$ 179,945		\$ 180,478	\$ (533)	(0.30)%	
Hab Waiver Supports - SIP Homes		\$ 21,228		\$ 18,094	\$ 3,134	17.32 %	
Total Residential Providers		\$ 3,516,328	\$ 4,070,888	\$ 554,560	\$ 4,616,266	\$ (545,378)	(11.81)%
Community Living Supports - Partial Day		\$ 9,397		\$ 31,129	\$ (21,732)	(69.81)%	
Community Living Supports - Residential		\$ 399,211		\$ 403,066	\$ (3,855)	(0.96)%	
Community Living Supports - MCTT & ACT Teams		\$ 304		\$ 810	\$ (506)	(62.47)%	
MI Independent SIP - SIP Homes		\$ 23,607		\$ 20,841	\$ 2,766	13.27 %	
MI Independent SIP - SIP Homes		\$ 34,018		\$ 29,204	\$ 4,814	16.48 %	
MI Independent SIP - SIP Homes		\$ 23,526		\$ 11,127	\$ 12,399	111.44 %	
Spectrum SIP - SIP Homes		\$ 39,548		\$ 32,795	\$ 6,753	20.59 %	
Spectrum SIP - SIP Homes		\$ 36,984		\$ 34,732	\$ 2,252	6.48 %	
Spectrum SIP - SIP Homes		\$ 17,452		\$ 34,343	\$ (16,891)	(49.18)%	
Woodland TC Home - SIP Homes		\$ 21,228		\$ 20,283	\$ 945	4.66 %	
Brickways - Residential		\$ -		\$ 33,187	\$ (33,187)	(100.00)%	
Total CLS Providers		\$ 541,215	\$ 605,275	\$ 64,060	\$ 651,519	\$ (20,150)	(3.09)%
		\$ 7,815,182	\$ 8,101,657	\$ 286,475	\$ 9,740,375	\$ (1,612,624)	(16.56)%

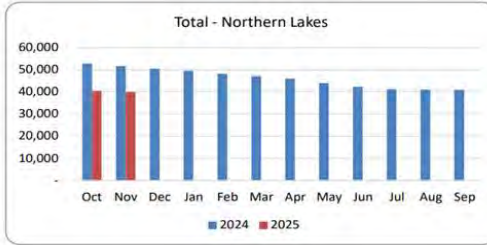
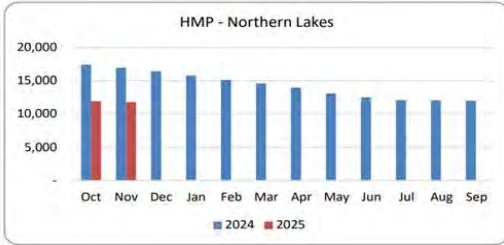
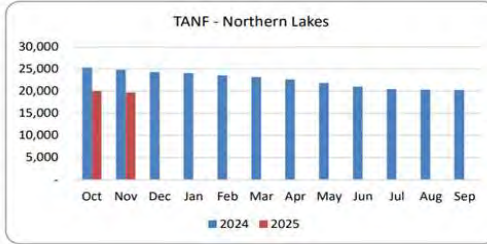
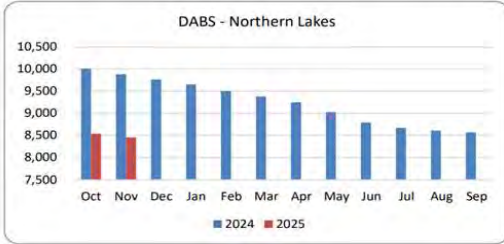
Prior year figures do not include accrual for unreported services

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Narrative

October 1, 2024 through November 30, 2024

Northern Lakes Eligible Members Trending - based on payment files





Administrative Office, 105 Hall Street, Suite A, Traverse City, MI 49684

NORTHERN LAKES COMMUNITY MENTAL HEALTH AUTHORITY

2025 BOARD MEETING SCHEDULE

DATE	STARTING TIME	PLACE
January 16, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
February 20 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 204 Meadows Drive, Grayling
March 20, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
April 17, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
May 15, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 2715 South Townline Road, Houghton Lake
June 20, 2025**	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
July 17, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 204 Meadows Drive, Grayling
August 21, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority Leelanau County Governmental Center, Suttons Bay
September 18, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 2715 South Townline Road, Houghton Lake
October 16, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City
November 20, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 527 Cobb Street, Cadillac
December 18, 2025	1:00 p.m.	Northern Lakes Community Mental Health Authority 105 Hall Street, Traverse City

Meeting location may change due to location availability. Meetings are open to the Public. If any person with a disability needs accommodations, please call the CEO's Office three days prior to the posted meeting date at 231-409-6065.

** Change to Friday due to June 19th being a Federal Holiday.

NORTHERN LAKES COMMUNITY MENTAL HEALTH AUTHORITY

COMMITTEE ASSIGNMENTS

2024 - 2025

NAME	COMMITTEES								
	EXECUTIVE COMMITTEE (Board officers)	RECIPIENT RIGHTS & ADVISORY COMMITTEE* (RRAC) (2)	RECIPIENT RIGHTS & APPEALS COMMITTEE	FINANCE COMMITTEE	POLICY COMMITTEE	COMMUNITY ENGAGEMENT AND SERVICES COMMITTEE	PERSONNEL COMMITTEE***	NMRE BOARD REPS (3)	AD HOC CEO SEARCH COMMITTEE (1 PER COUNTY)
CRAWFORD CTY									
Ruth Pilon							X	X	X
Shawn Kraycs				X					
GRAND TRAV CTY									
Dave Freedman				X	X				
Penny Morris	X – V. Chair					X			
Tom Bratton				X				X	X - Chair
Mary Marois					X	X		X	
Christal Frost Anderson						X	X		
Tony Lentych		X	X (Plus one other committee member)						
LEELANAU CTY									
Ty Wessell				X	X				
Greg McMorrow	X - Chair								X
MISSAUKEE CTY									
Lynn Pope	X – Sec.								
Dean Smallegan				X					X
ROSCOMMON CTY									
Al Cambridge		X		X - Chair					X
Eric Ostergren **									
WEXFORD CTY									
Ben Townsend				X					X
Carol Blake **									

*RRAC also has community members: Charles Corwin, Marleen Cassidy, Rose Denny, Rudy Wright, Vacant

** Term ending

*** Additional member to be determined

Northern Lakes CMH Requests for Quotes

Executive Search Firms

The Northern Lakes Community Mental Health Board is seeking Requests for Quotes on behalf of **Northern Lakes Community Mental Health Authority (NLCMHA)** from qualified executive search firms to fill the NLCMHA vacant CEO position headquartered in Traverse City, Michigan.

NLCMHA is one of 46 Community Mental Health Service Programs (CMHSP's) within the state of Michigan that provides a full array of behavioral health services to persons with serious mental illness, children with severe emotional disturbance, persons with intellectual and developmental disabilities, and persons with co-occurring substance use disorders. NLCMHA operates under an approximately 80-million-dollar budget primarily funded by Medicaid and state general funds and serves the counties of Crawford, Grand Traverse, Leelanau, Missaukee, Roscommon, and Wexford.

Firm Quotes Must Include the following:

- Identify its expertise in placing executive candidates within the behavioral health field including the state of Michigan.
- Describe its executive search strategy, including processes of engaging key stakeholders at the request of the NLCMHA search committee.
- Define its resources and capabilities including experience of those that will be leading the search process.
- Provide a list of references including the most recent successful placements.
- Identify its commitment to diversity, equity, and inclusion.
- Identify its costs and/or fees related to completing a successful search.

All communications related to Requests for Quotes (RFQ's) will be directed to the Northern Lakes CMH Search Committee Chair and Vice Chair at their respective emails. **Quotes must be received by 02/28/25 to be considered.** Providing a quote does not guarantee that a contract will be awarded. The criteria for awarding contracts (if one is awarded) will not be based on price alone. In person/virtual proposals are encouraged.

Tom Bratton
Search Committee Chair
Email: thomas.bratton@nlcmh.org

Dean Smallegan
Search Committee Vice Chair
Email: dean.smallegan@nlcmh.org